



Connecting TikTok to AutoPost

The complete guide: from a Private TikTok account and TikTok's official permission to your first photo and video going live, plus the administrator steps for AutoPost's TikTok app

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PT Solusi Kecerdasan Komputasi



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1. At a glance

What you'll achieve

After following this guide, AutoPost can send a **video** or a **photo** to your TikTok account: right away when you press **Send now**, or automatically at the time you schedule.

It works through **TikTok's official permission** with **AutoPost's own TikTok app**. You don't create an app, you don't enter any keys, and you never give your TikTok password to AutoPost. You just approve the permission once on a TikTok page.

Who does what

This guide is written for two readers.

Reader	What they do	Chapters
AutoPost users (you, if you want to post to TikTok)	Set the TikTok account to Private, press Connect TikTok , approve the permission, then write posts in New post . No apps or keys involved.	1–12
AutoPost administrator (PT SKK)	Registers AutoPost's TikTok app at developers.tiktok.com , verifies the domain, sets up the sandbox, pastes the app keys on the server, then submits the app for TikTok's review and audit.	13–20

Users only need chapters 1–12. Chapters 13–20 explain the behind-the-scenes work that makes the **Connect TikTok** button usable.

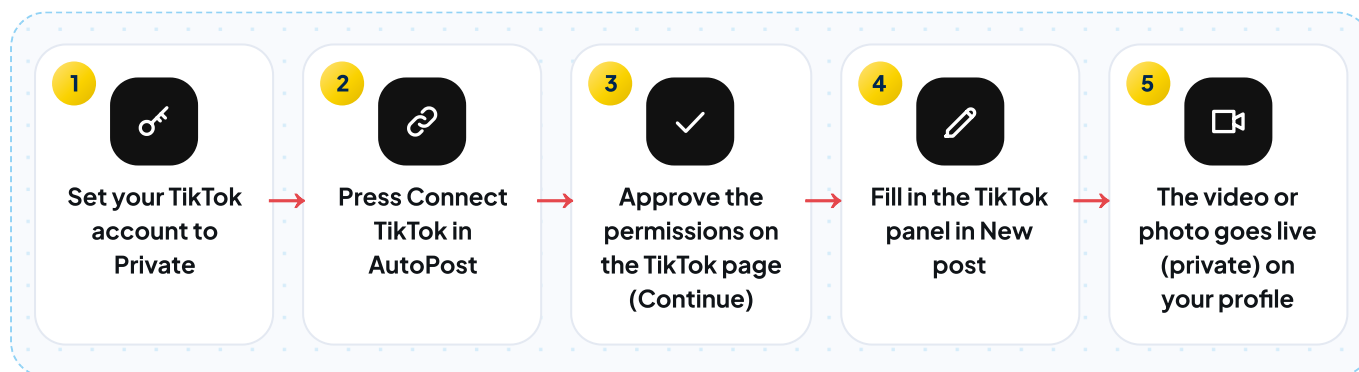


Illustration — what you see in your app may look slightly different

AutoPost and TikTok status (29 September 2026)

We're being upfront so there are no surprises.

- AutoPost's TikTok app (**AutoPost PT SKK**) is registered and runs in **Sandbox mode** — TikTok's test mode.
- Its production version **hasn't been reviewed or audited** by TikTok yet. It hasn't been submitted (chapter 19).
- On 29 September 2026 the full flow was tried for real on production AutoPost: the account connected, then one **photo** and one **6-second video** went live on the TikTok profile — as **private** posts.

While this lasts, TikTok's documentation says these limits apply:

Limit	What it means for you
Only accounts registered by the administrator can connect	In Sandbox mode, TikTok only accepts accounts that the AutoPost administrator registered as target users (chapter 17). Other accounts can't approve the permission yet.
Your TikTok account must be Private when posting	TikTok rejects public accounts. That's why Step A comes first.
All posts are visible only to you	Whatever privacy you choose, posts from AutoPost go live as private. In our test (privacy Only me) the posts did show a padlock icon.
At most 5 AutoPost users per day	TikTok's limit for apps that haven't been audited, counted per 24 hours across all of AutoPost.

What we've seen ourselves is only the success path with one Private target-user account. Rejection of a public account, of an account that isn't a target user, and the 5-user limit have never been triggered by us; we wrote all three from TikTok's documentation.

The **Social accounts > TikTok** page and the TikTok panel in **New post** show a similar audit status note. This guide will be updated as soon as the TikTok audit passes.

Estimated time

Situation	Estimate
User: setting Private + connecting	About 5 minutes
User: first post until it goes live	About 5 minutes (TikTok processes it for ± 1 minute)
Administrator: app, domain, sandbox, target user, env	About 1–2 hours , plus waiting for DNS (TikTok says it can take a few hours)

What you need

What to prepare	Details
A TikTok account	A personal account that can be set to Private . While in Sandbox mode, that account must also be registered by the administrator as a target user.
The TikTok app on your phone, or tiktok.com	To set the account to Private (Step A) and to see your posts.
A browser on a laptop or computer	Where you open AutoPost. Sign in to tiktok.com in the same browser before connecting.
A video or photo	An MP4 or MOV video, or a JPEG/WebP photo, uploaded via Upload from gallery in AutoPost (max. 50 MB). TikTok also accepts WebM, but Upload from gallery only accepts MP4 and MOV videos for now.
An AutoPost account	You're already signed in to the AutoPost app.

What AutoPost sends to TikTok

Post content in AutoPost	Result on TikTok
An MP4 or MOV video + text	A video post. The whole text becomes the video caption (max. 2,200 characters). (TikTok accepts WebM, but it can't be uploaded via Upload from gallery yet.)
One JPEG or WebP photo + text	A photo post. The first line of the text becomes the photo title (cut to 90 characters); the whole text becomes the description (max. 4,000 characters).
The Link field	Added on a new line at the end of the text (unless it's already in the text) and counted.
Text only, no video/photo	Not possible. TikTok requires a video or a photo.
A PNG or GIF photo	Rejected. Save it again as JPEG or WebP.
Media from another site (someone else's http/https address)	Rejected. Media for TikTok must be uploaded to AutoPost.
TikTok options (privacy, interaction permissions, content disclosure, AI label)	Sent exactly as you chose them in the TikTok panel — there are no defaults.

AutoPost **doesn't add any watermark, logo, or promotional text** to your videos or photos.

Not supported by AutoPost yet: posts with several photos at once (carousel — if the media list holds more than one item and the TikTok account is ticked, every save path is held), adding music from TikTok, drafts to the TikTok inbox, and editing or deleting posts that are already live. Deleting is done directly in the TikTok app.

2. Key terms

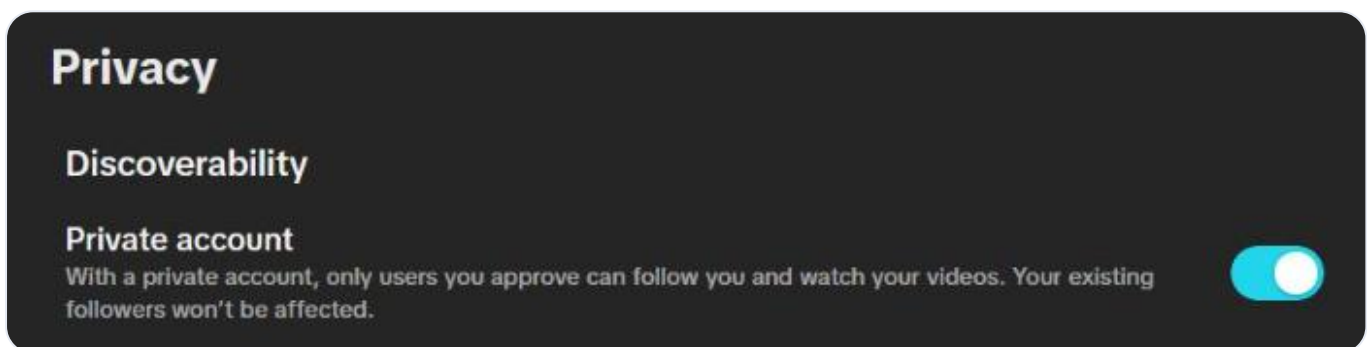
Term	Meaning
AutoPost's TikTok app	The app PT SKK registered at developers.tiktok.com under the name AutoPost PT SKK . This app is what asks your TikTok account for permission. One app for every AutoPost user.
Sandbox	TikTok's test mode for an app. Only accounts registered by the administrator (target users) can use it. On the permission page, the app name gets the suffix (Sandbox).
Target user	A TikTok account the administrator registered in the sandbox so it can connect the app during test mode. TikTok's documentation says at most 10 per sandbox.
Audit	TikTok's check of how AutoPost shows the posting options (privacy, interaction permissions, disclosure, consent sentence). Until it passes, all posts are private and the account must be Private.
Permission	The rights AutoPost asks for. Only two: user.info.basic (display name, username, and profile photo) and video.publish (posting videos or photos to your profile).
Private account	A setting in the TikTok app: only followers you approve can see your videos. Until the audit is done, it must be on.
TikTok panel	An extra box in New post that appears when the TikTok account is ticked. Where you choose privacy, interaction permissions, commercial content disclosure, and the AI label.
Token	The access key from TikTok after you grant permission. TikTok's documentation says the access token lasts 24 hours (AutoPost renews it automatically) and the permission period (refresh token) lasts 365 days .
Processing on TikTok	After sending, TikTok fetches the media from AutoPost and processes it. In our test it took about 1 minute; meanwhile the post card in AutoPost is labeled processing , not "sent" yet (6.2).

3. Step A — Setting your TikTok account to Private

According to TikTok's documentation, until AutoPost passes TikTok's audit, TikTok **rejects** posts from AutoPost to public accounts. Set the account to Private first — before connecting and before every post. Pick one of the methods.

3.1 On [tiktok.com](https://www.tiktok.com) (we tried this)

- 1 Open **tiktok.com**, sign in, then open your **Profile**.
- 2 Press the **gear** button (settings) in the row with the **Edit profile** and **Promote post** buttons. The settings page opens.
- 3 In the **Privacy** section, under **Discoverability**, turn on **Private account**.



tiktok.com settings (English, dark theme), Privacy > Discoverability section: the "Private account" switch is on, with the note "With a private account, only users you approve can follow you and watch your videos. Your existing followers won't be affected."

TikTok's note under the switch: with a private account, only users you approve can follow you and watch your videos; your existing followers aren't affected. On one of our test accounts, the **Comments** setting (who can comment) was set to **Followers** after the account was made private.

3.2 In the TikTok app on your phone

We haven't captured the steps in the phone app; the menu names can differ slightly depending on the app version and your phone's language. If in doubt, use method 3.1.

- 1 Open the **TikTok** app, then open your **Profile**.
- 2 Tap the **menu** (three lines) at the top right, then **Settings and privacy**.
- 3 Choose **Privacy**.
- 4 Turn on **Private account**.

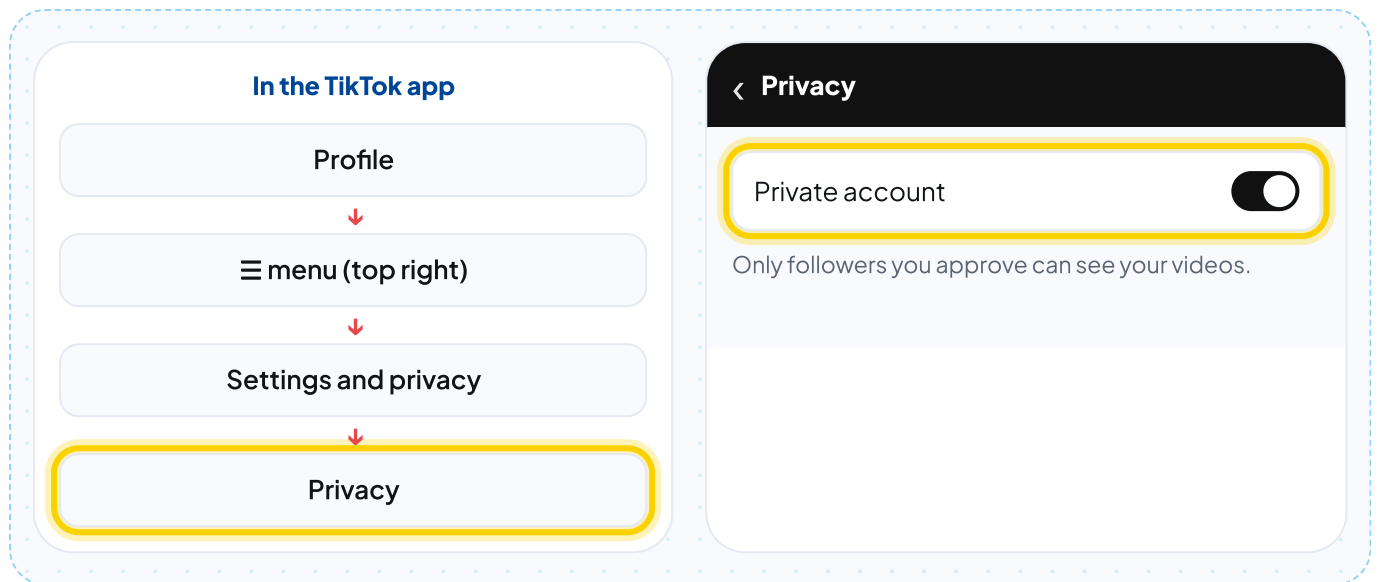


Illustration — what you see in your app may look slightly different

3.3 How to tell the account is Private

On your tiktok.com profile, a private account shows a **padlock icon** next to the name (see the image in 6.5). According to TikTok's documentation, the **Everyone** privacy option is only offered for public accounts — so if the TikTok panel in AutoPost still offers it, TikTok still considers your account public (5.4).

⚠ CAREFUL

Don't switch the account back to public during this period. According to AutoPost, the next post would fail with the message "Until TikTok audits the AutoPost app, your TikTok account must be set to Private ..." (9.4). We haven't triggered this for real.

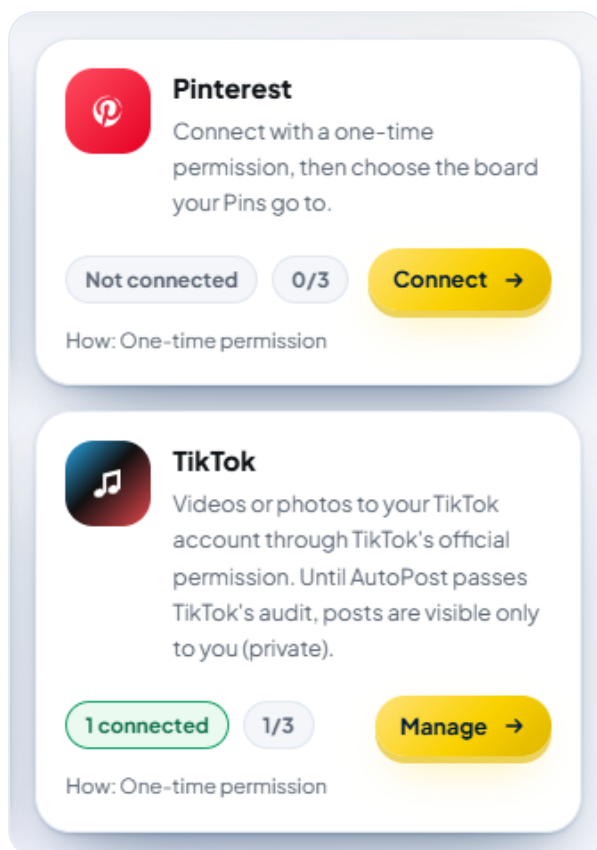
📌 NOTE

TikTok Business accounts (not tested by us). TikTok Business accounts generally can't be set to Private. During this period, use a personal account set to Private.

4. Step B — Connecting in AutoPost

4.1 Opening the TikTok page

- 1 In your browser, open **tiktok.com** and **sign in** with the TikTok account you want to use.
- 2 In AutoPost, open the **Social accounts** menu. On the **TikTok** card, press **Connect** (it reads **Manage** if an account is already connected). The **TikTok** page opens.



Two cards in the Social accounts menu: the Pinterest card ("Not connected", "0/3", gold Connect button) and below it the TikTok card reading "Videos or photos to your TikTok account through TikTok's official permission. Until AutoPost passes TikTok's audit, posts are visible only to you (private).", the labels "1 connected" and "1/3", a gold Manage button, and "How: One-time permission".

That page has a yellow-bordered box **TikTok is still awaiting audit** (a summary of the limits in chapter 1: private posts, the account must be Private, at most 5 users per day), a **How to connect** card with four numbered steps, and the **Connected accounts** card on the right.

NOTE

If you see the box "The TikTok connection isn't open yet" and the **Connect TikTok** button is grayed out, the AutoPost server hasn't received the TikTok app keys yet. You don't need to set anything up — the button turns on by itself once the administrator is done (chapter 18). Meanwhile, send through other platforms.

4.2 Pressing Connect TikTok

- 1 Make sure your TikTok account is already **Private** (Step A).

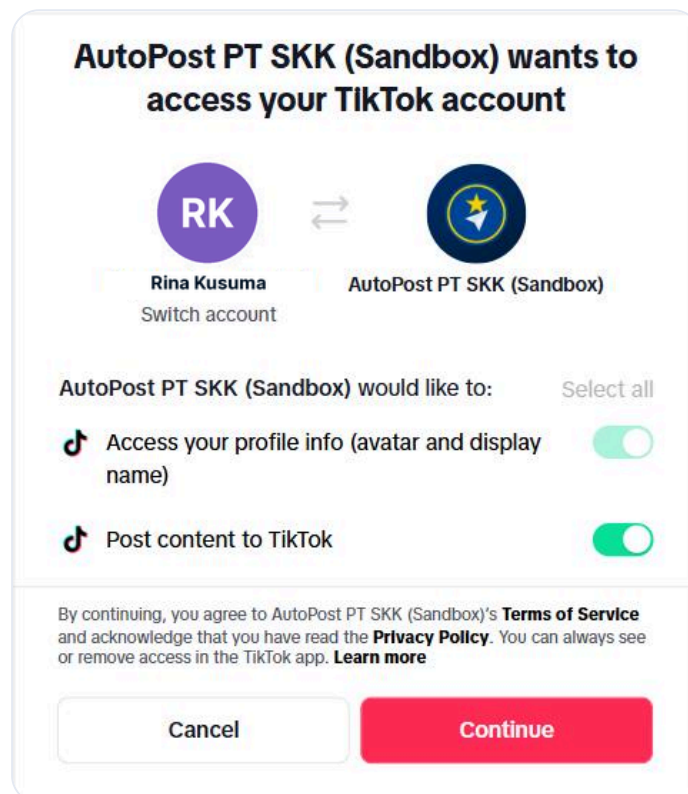
- 2 Press the gold **Connect TikTok** button in the **How to connect** card.
- 3 The browser moves to TikTok's permission page. **Finish within 10 minutes.**

NOTE

Finish within 10 minutes, in the same browser. From the moment you press the button, AutoPost keeps a security code in a browser cookie that lasts 10 minutes. Don't block cookies for the AutoPost site.

4.3 Approving the permission on the TikTok page

TikTok shows a permission page in English: **"AutoPost PT SKK (Sandbox) wants to access your TikTok account"**.



TikTok's permission page: the heading "AutoPost PT SKK (Sandbox) wants to access your TikTok account", the TikTok account photo and name (example: Rina Kusuma) with a "Switch account" link below, the AutoPost icon, then "AutoPost PT SKK (Sandbox) would like to:" with two switches on — "Access your profile info (avatar and display name)" and "Post content to TikTok" — plus a Cancel button and a red Continue button.

Line on the permission page	What to do
Account name + Switch account	Make sure it's the account you want to connect. If it's wrong, press Switch account and sign in with the right one.
Access your profile info (avatar and display name)	Required (its switch looks faded). Same as the <code>user.info.basic</code> permission.
Post content to TikTok	Leave it on. Same as the <code>video.publish</code> permission. Without it AutoPost can't post.
Continue	Press to grant the permission.
Cancel	Cancels. You return to AutoPost with the message "You canceled the permission on TikTok...".

Press **Continue**. Above the button, TikTok notes that by continuing you agree to the AutoPost app's **Terms of Service** and have read its **Privacy Policy**, and that you can always see or remove this access in the TikTok app.

We've only tried pressing **Continue**. Pressing **Cancel** or turning off **Post content to TikTok** hasn't been tried for real; the messages in the table above and in 9.1 come from AutoPost.

NOTE

If your browser isn't signed in to TikTok yet, TikTok will ask you to sign in first (we haven't captured that screen). AutoPost never sees the password you type there.

4.4 What AutoPost does behind the scenes

- 1 When **Connect TikTok** is pressed, AutoPost creates a random **security code (state)** and stores it **encrypted** in a browser cookie that lasts **10 minutes**.
- 2 After you press **Continue**, TikTok sends you back to AutoPost's return address. AutoPost checks that the security code matches, that you're still signed in with the same AutoPost account, and that the posting permission was really granted.
- 3 AutoPost exchanges the authorization code for an **access token (24 hours)** and a **refresh token (365 days)**.
- 4 AutoPost reads your TikTok profile (display name, username, profile photo).
- 5 The tokens are stored **encrypted (AES-256-GCM)** in the database. The temporary cookie is deleted.
- 6 The access token is **renewed automatically** by the AutoPost worker when less than **6 hours** remain. TikTok may issue a new refresh token each time it's renewed; AutoPost always saves it.

4.5 Signs of success

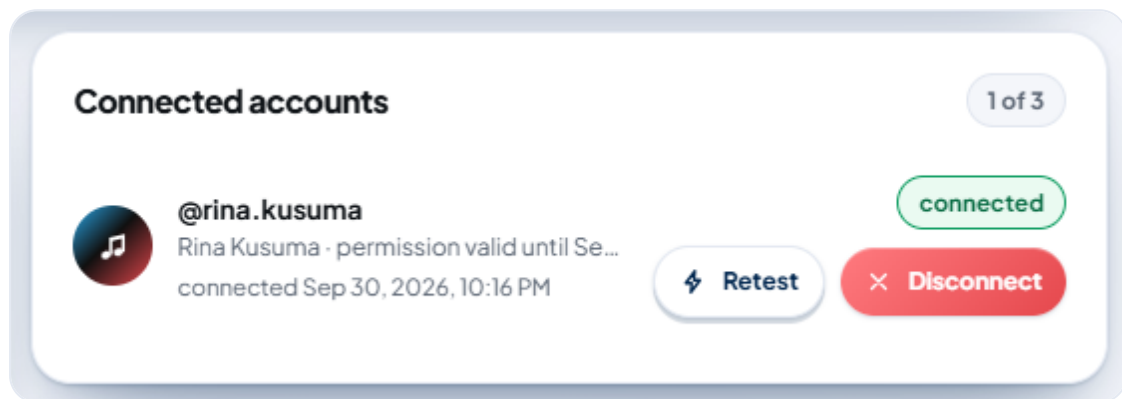
You return to the **TikTok** page in AutoPost. A green box appears at the top:

✓ “@rina.kusuma” was connected after testing it with TikTok. Its token is stored encrypted.

“@rina.kusuma” was connected after testing it with TikTok. Its token is stored encrypted.

Green banner on AutoPost's TikTok page after returning from TikTok: “@rina.kusuma” was connected after testing it with TikTok. Its token is stored encrypted.”

On the right of the page, your account appears in the **Connected accounts** card (counter “1 of 3”) with a green **connected** label, the display name and permission period (for example “Rina Kusuma · permission valid until Sep 29, 2027 (renewed automatically)”), when it was connected, a **Retest** button, and a red **Disconnect** button.



The "Connected accounts" card with the counter "1 of 3": the account @rina.kusuma with a TikTok icon, the line "Rina Kusuma · permission valid until Se..." (cut off), "connected Sep 30, 2026, 10:16 PM", a green "connected" label, a "Retest" button, and a red "Disconnect" button.

4.6 Reconnecting without the permission page

If you connect the same account again while its permission is still valid, TikTok may send you straight back without showing the permission page. A green banner reads:

✓ “@rina.kusuma” was already connected — we refreshed its token after testing it with TikTok.

“@rina.kusuma” was already connected — we refreshed its token after testing it with TikTok.

Green banner on AutoPost's TikTok page: “@rina.kusuma” was already connected — we refreshed its token after testing it with TikTok.”

The account isn't recorded twice; only its token is replaced.

4.7 What "1 of 3" means

Each AutoPost account can connect at most **3 TikTok accounts**. The database enforces this limit. Once you have 3, the text next to the button reads "Already 3 accounts: this button can only reconnect the same account. Disconnect one account to add a new one." A fourth account is rejected with the message "There are already 3 TikTok accounts. Disconnect one first if you want to replace it."

5. Step C — Filling in the TikTok panel in New post

5.1 Quick rules before you write

- **Media is required:** a video or **one JPEG/WebP** photo. Text only or a PNG photo can't be sent.
- Media must be **uploaded to AutoPost** via **Upload from gallery** (max. **50 MB** per file). For video, **Upload from gallery** accepts **MP4** and **MOV**; TikTok does accept WebM, but it can't be uploaded here yet.
- According to TikTok's documentation:
 - **Video:** 3 seconds to 10 minutes (and no longer than your own account's limit), up to 4 GB, 23–60 fps, sides 360–4096 px.
 - **Photo:** JPEG or WebP, up to 20 MB, at most 1080p.
- **Text:** a video caption can be up to **2,200** characters; for a photo, the first line becomes the title (max. **90** characters) and the whole text becomes the description (max. **4,000** characters). An emoji counts as two.
- According to TikTok's documentation, about **15 posts per day** per TikTok account (this allowance is shared with every app you use).
- Each post is chosen individually: privacy, comment/duet/stitch permissions, and commercial content disclosure — **there are no defaults**.

5.2 Ticking the TikTok account

- 1 Open **New post** and write your text.
- 2 Press **Upload from gallery** and choose a video or photo.
- 3 In the **Send to** section, **tap the TikTok account** until it's ticked (dark blue with a ✓).

NOTE

The TikTok account isn't ticked automatically. Other accounts are usually already ticked when New post opens, but TikTok requires your consent for every post — so the TikTok account is only included once you tick it. Also untick the other accounts if you only want to send to TikTok.

As soon as the TikTok account is ticked, the **TikTok panel** appears right below **Send to**.

The screenshot shows the AutoPost interface. At the top, there's a 'Send to' section with buttons for 'AutoPost Uji' (with a paper plane icon), 'AutoPost Uji' (with a Facebook icon), '@rina.kusuma' (with an Instagram icon), '@rina.kusuma' (with a Twitter icon), '@rina_kusuma' (with a Telegram icon), and '@rina.kusuma' (with a music note icon and a checkmark). Below this is a panel titled 'Send to TikTok · @rina.kusuma' with a profile picture 'RK' and the name 'Rina Kusuma · @rina.kusuma'. A 'Reload' button is in the top right of this panel. A yellow warning box contains the text: '⚠ AutoPost is still awaiting TikTok's audit. Until it passes, posts are visible only to you (private) whatever privacy you choose, your TikTok account must be set to Private, and at most 5 AutoPost users can post to TikTok per day.' Below the warning is a 'Who can view this post' section with a 'Choose privacy...' dropdown menu. A note below the dropdown says: 'Required every time you post — there's no default. The options follow your TikTok account settings.' Underneath is an 'Allow other users' section with an unchecked checkbox for 'Allow comments' and a note: 'For photos, TikTok only supports the comment setting.'

New post with a photo attached: in "Send to" only the TikTok account button @rina.kusuma (music note icon) is ticked; below it, the panel "Send to TikTok · @rina.kusuma" with the name "Rina Kusuma · @rina.kusuma", a Reload button, the yellow audit status note, the "Who can view this post" option still at "Choose privacy...", then "Allow other users" with the "Allow comments" checkbox (not ticked) and the note "For photos, TikTok only supports the comment setting."

5.3 The panel header: account name and Reload

Every time the panel appears, AutoPost asks TikTok for your account info (TikTok's guidelines require this every time). While it waits, it shows "Reading TikTok account info...". Then the panel header shows your profile photo, **Send to TikTok · @rina.kusuma**, and your TikTok display name.

The **Reload** button reads that info once more — use it if you've just changed your account settings in the TikTok app (for example, just set it to Private).

Below it there's always a yellow audit status note: "AutoPost is still awaiting TikTok's audit. Until it passes, posts are visible only to you (private) whatever privacy you choose, your TikTok account must be set to Private, and at most 5 AutoPost users can post to TikTok per day."

If TikTok refuses to give the info (for example, the daily posting limit is reached, or the permission needs renewing), the panel shows a red box **"TikTok can't accept posts from this account right now"** with the reason, and the send button is held. What each reason means is in 9.3.

5.4 Who can view this post (privacy)

Choose one option from the **Who can view this post** list. This choice is **required** and has **no default** — the box starts at "Choose privacy...".

Option in AutoPost	Value on TikTok	When available (according to TikTok's documentation)
Everyone	public	Only for public accounts. Private accounts don't get this option.
Followers	your followers	Private accounts.
Friends (mutual follows)	friends who follow each other	Public and private accounts.
Only me	only you	Always.

The options come from TikTok and **follow your account settings**, so they may differ from the table above.

NOTE

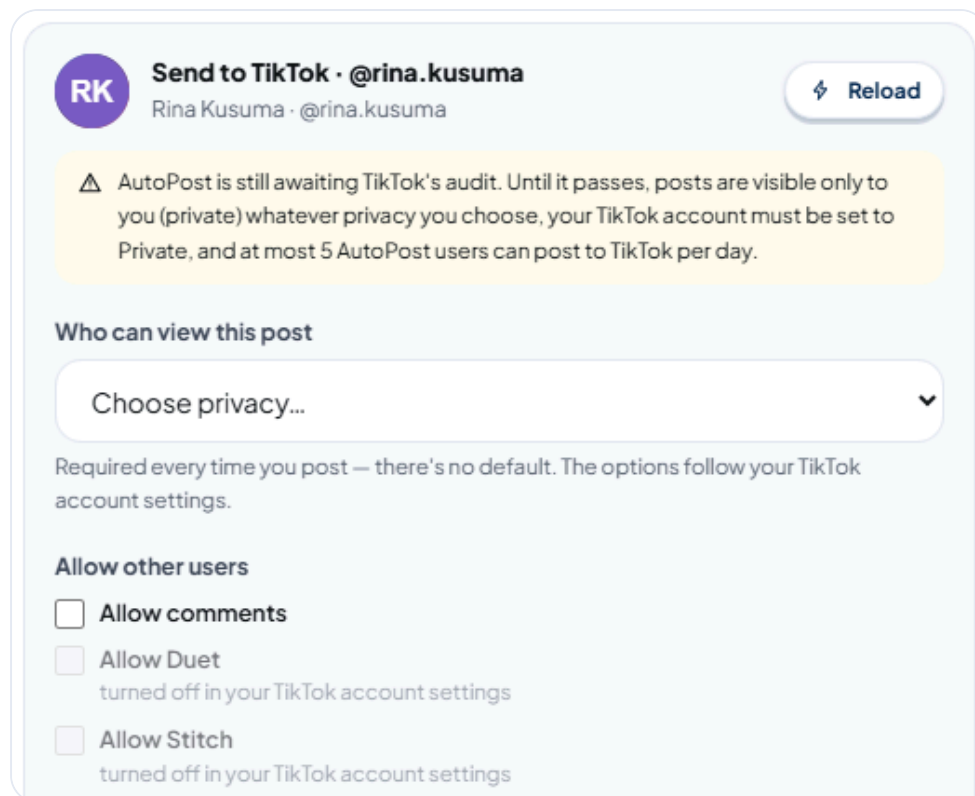
During the audit period, the result is always private. According to TikTok's documentation, whatever you choose, posts from AutoPost are visible only to you. Our test on 29 September 2026 used **Only me**. We haven't tried **Followers** or **Friends** during this period; use **Only me** so the result matches what you chose.

5.5 Allow other users: photos and videos differ

All checkboxes in the **Allow other users** section are **unticked** at first. Tick the ones you want.

Media	Options shown
Photo	Only Allow comments . Below it: "For photos, TikTok only supports the comment setting."
Video	Allow comments , Allow Duet , and Allow Stitch .

Options turned off in your TikTok account settings appear **grayed out** with the note "**turned off in your TikTok account settings**" and can't be ticked. In our test with a Private account, Duet and Stitch were grayed out like this.



Send to TikTok · @rina.kusuma ⚡ Reload

Rina Kusuma · @rina.kusuma

⚠ AutoPost is still awaiting TikTok's audit. Until it passes, posts are visible only to you (private) whatever privacy you choose, your TikTok account must be set to Private, and at most 5 AutoPost users can post to TikTok per day.

Who can view this post

Choose privacy... ▼

Required every time you post — there's no default. The options follow your TikTok account settings.

Allow other users

☐ **Allow comments**

☐ **Allow Duet**
turned off in your TikTok account settings

☐ **Allow Stitch**
turned off in your TikTok account settings

TikTok panel for a video: header "Send to TikTok · @rina.kusuma" with a Reload button, the yellow audit status note, "Who can view this post" still at "Choose privacy...", "Allow comments" (not ticked), and "Allow Duet" and "Allow Stitch" grayed out with the note "turned off in your TikTok account settings".

5.6 Disclose commercial content

Turn on the **Disclose commercial content** switch if this post promotes yourself, a brand, a product, or a service — including when someone else pays you. The switch is off at first. Once it's on, two options appear:

Option	Use when	Label on TikTok
Your brand	You're promoting yourself or your own business.	"Promotional content"
Branded content (paid partnership)	You're promoting another brand that pays or partners with you.	"Paid partnership"

Disclose commercial content

Turn this on if this post promotes yourself, a brand, product, or service — including when you're paid by someone else.

☐ Your brand
 You're promoting yourself or your own business. TikTok labels it "Promotional content".

☐ Branded content (paid partnership)
 You're promoting another brand that pays or partners with you. TikTok labels it "Paid partnership"; it can't be set to Only me.

Choose Your brand, Branded content, or both — or turn off Disclose commercial content.

The "Disclose commercial content" box with the switch on: the checkbox "Your brand" (label note "Promotional content") and "Branded content (paid partnership)" (label note "Paid partnership"; can't be set to Only me), both unticked, and the red text "Choose Your brand, Branded content, or both — or turn off Disclose commercial content."

The rules:

- While the switch is on, **at least one** option must be ticked. If not, red text says: "Choose Your brand, Branded content, or both — or turn off Disclose commercial content." and the send button is held.
- Branded content can't be "Only me"**. The **Only me** option in the privacy list changes to "Only me (not available for branded content)". If you already chose **Only me** and then tick **Branded content**, the privacy is cleared with the message "Only me was cleared because branded content can't be private. Choose privacy again."
- Turning the switch off clears both ticks.

NOTE

During the audit period, branded content most likely can't be sent yet. According to TikTok's documentation, the result is always private, while branded content can't be private. This is a conclusion from those two rules — we haven't really tested a post with commercial content disclosure (**Your brand** or **Branded content**). To promote your own business, use **Your brand**.

5.7 AI-generated content

Tick **AI-generated content** if this video or photo was created or heavily edited with AI. TikTok adds the label "**AI-generated**". This checkbox is also off at first. TikTok's documentation mentions this label for videos; for photos, AutoPost still passes the tick along, but we haven't confirmed that the label appears.

5.8 Preview for TikTok

At the bottom of the panel, **Preview for TikTok** shows your video or photo in a vertical 9:16 frame.

- Video:** AutoPost reads the duration first ("Checking video duration..."), then shows, for example, "Duration 6 seconds · this account's limit is 600 seconds" (the limit comes from TikTok for your account; 600 here is just an example). A video longer than your account's limit or shorter than **3 seconds** is marked red and the send button is held.

- If the duration can't be read, the button is also held with the message "The video duration couldn't be read, so AutoPost can't confirm this video is within your TikTok account's limit. ..." — upload the video again (MP4 or MOV).
- If the media is an address from another site, a red warning appears: "This media comes from another site. TikTok only accepts media uploaded to AutoPost — use Upload from gallery so your TikTok post doesn't fail."
- A permanent note: "After sending, TikTok processes the post for a few minutes (sometimes longer). Its final status appears on the Posts page."

5.9 The consent sentence above the send button

While the TikTok account is ticked, TikTok's consent sentence appears right above the send button:

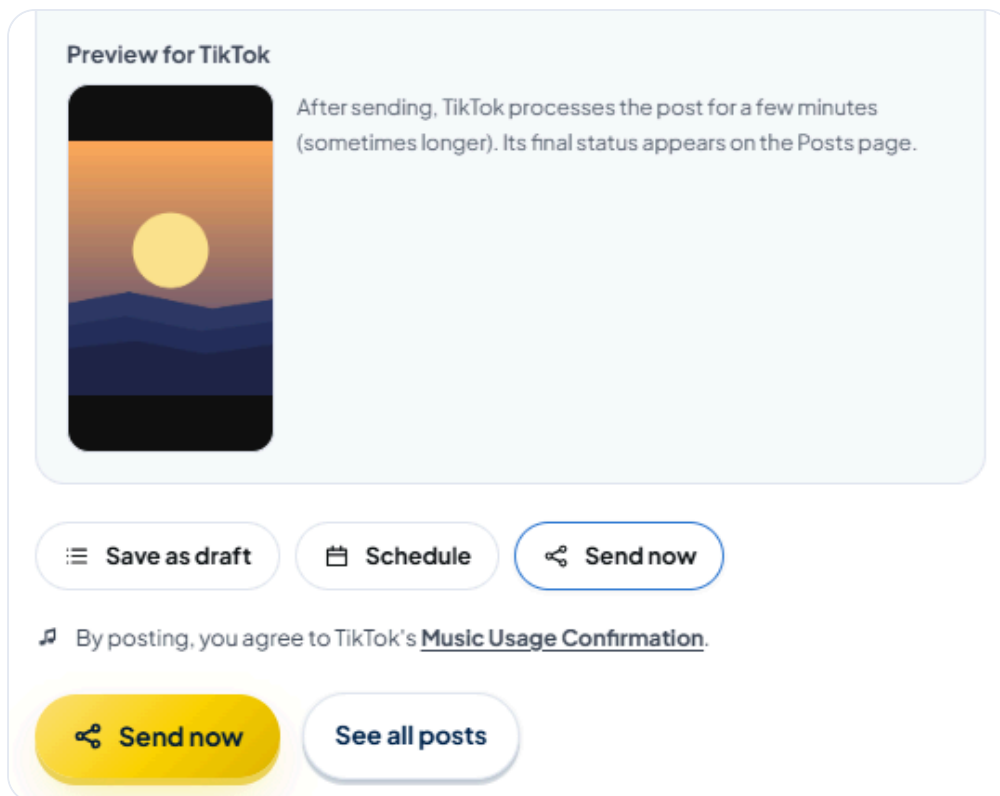
⚠ By posting, you agree to TikTok's Music Usage Confirmation.

If **Branded content (paid partnership)** is ticked, the sentence becomes: "By posting, you agree to TikTok's **Branded Content Policy** and **Music Usage Confirmation**." Both names are links to TikTok's official pages (they open in a new tab).

Pressing the send button means you agree. AutoPost records the time of that consent with the post.

The screenshot shows the TikTok post creation interface. At the top, there are three checkboxes for content type: "Your brand" (unchecked), "Branded content (paid partnership)" (checked), and "AI-generated content" (unchecked). Below these is a "Preview for TikTok" section showing "No video or photo yet — TikTok requires one of them." Below the preview are three buttons: "Save as draft" (selected), "Schedule", and "Send now". A red warning box states: "Save draft is on hold: Choose who can view the TikTok post (Privacy). Complete the TikTok panel, or deselect the TikTok account." Below the warning box is a consent sentence: "By posting, you agree to TikTok's Branded Content Policy and Music Usage Confirmation." At the bottom are two buttons: "Save draft" (yellow) and "See all posts" (blue).

Bottom of the TikTok panel: "Your brand" unticked and "Branded content (paid partnership)" ticked, "AI-generated content", the preview "No video or photo yet — TikTok requires one of them."; below that, the Save as draft option (selected), a red box "Save draft is on hold: Choose who can view the TikTok post (Privacy). Complete the TikTok panel, or deselect the TikTok account.", the sentence "By posting, you agree to TikTok's Branded Content Policy and Music Usage Confirmation.", and the Save draft button.



Bottom of New post: the photo preview for TikTok with the note "After sending, TikTok processes the post for a few minutes (sometimes longer). Its final status appears on the Posts page.", the options Save as draft / Schedule / Send now (Send now selected), and the sentence "By posting, you agree to TikTok's Music Usage Confirmation." right above the gold Send now button.

5.10 Limits per platform

The **Limits per platform** card on the right counts the text for TikTok:

Media	Row	Limit
Video	TikTok · video caption	2,200
Photo	TikTok · photo description	4,000

The small note under that row may read:

- "The Link field is added at the end of the TikTok text and counted."
- "The first line becomes the TikTok photo title and is cut to 90 characters; the full text still goes into the description."
- "More than 2200 characters is rejected by TikTok — shorten it or deselect the TikTok account." (for photos: 4000)

5.11 When the button is held

While the panel is incomplete, **every** save path is held — including **Save draft**. A red box appears above the button, for example:

⚠ Send now is on hold: Choose who can view the TikTok post (Privacy). Complete the TikTok panel, or deselect the TikTok account.

(The opening becomes "Schedule is on hold:" or "Save draft is on hold:" depending on your choice.)

Without a video or photo, a red box appears:

⚠️ **TikTok only accepts video (MP4 or MOV) or JPEG/WebP photos. Add a video or photo via Upload from gallery, or remove the TikTok account. A draft with a TikTok account also needs media — untick TikTok if you want to save the draft without media.**

The screenshot shows the 'Send to' section of the AutoPost interface. It includes several social media sharing options: 'AutoPost Uji' (with a paper plane icon), 'AutoPost Uji' (with a Facebook icon), '@rina.kusuma' (with an Instagram icon), '@rina.kusuma' (with a Twitter icon), '@rina_kusuma' (with an X icon), and '@rina.kusuma' (with a TikTok icon and a checkmark). Below these options is a red-bordered box containing the warning message: 'TikTok only accepts video (MP4 or MOV) or JPEG/WebP photos. Add a video or photo via Upload from gallery, or remove the TikTok account. A draft with a TikTok account also needs media — untick TikTok if you want to save the draft without media.' Below the warning box is a section titled 'Send to TikTok · @rina.kusuma' with a 'Reload' button. It contains a warning icon and text: 'AutoPost is still awaiting TikTok's audit. Until it passes, posts are visible only to you (private) whatever privacy you choose, your TikTok account must be set to Private, and at most 5 AutoPost users can post to TikTok per day.' Below this is a 'Who can view this post' section with a 'Choose privacy...' dropdown menu. At the bottom, there is a small note: 'Required every time you post — there's no default. The options follow your TikTok'.

The Send to section with the TikTok account @rina.kusuma ticked and a red box right below it: "TikTok only accepts video (MP4 or MOV) or JPEG/WebP photos. Add a video or photo via Upload from gallery, or remove the TikTok account. A draft with a TikTok account also needs media — untick TikTok if you want to save the draft without media."; below that, the TikTok panel.

A PNG or GIF photo is held with "TikTok only accepts JPEG or WebP photos — TikTok rejects PNG and GIF photos. Convert the photo to JPEG, use a video, or remove the TikTok account."

NOTE

Why is even a draft held? Your TikTok choices and consent are saved with the post, so the draft can be sent later without opening the panel again. That's why a draft with a TikTok account must already be complete. If you want to save a rough draft, untick the TikTok account first.

6. Step D — Sending, scheduling, and checking the result

6.1 Send now

- 1 Choose **Send now** (next to **Save as draft** and **Schedule**).
- 2 Read the consent sentence, then press the gold **Send now** button.

Because TikTok is still processing, a green message appears:

✓ **Not sent yet — 1 will be retried automatically. No need to press Send again; follow the result on the Posts page.**

Below the button, AutoPost also reminds you:

⚠ “Send now” really sends to the accounts you choose — Telegram, Facebook Page, Instagram, Threads, TikTok, and X are active; Pinterest will follow once its access is approved. TikTok takes a few minutes to process posts, and until AutoPost passes TikTok's audit, the posts are visible only to you (private).

That "Not sent yet" message **isn't a failure**. AutoPost has already handed the post to TikTok; TikTok is fetching the media from AutoPost and processing it. **Don't send the same post again** — that would create a second post.

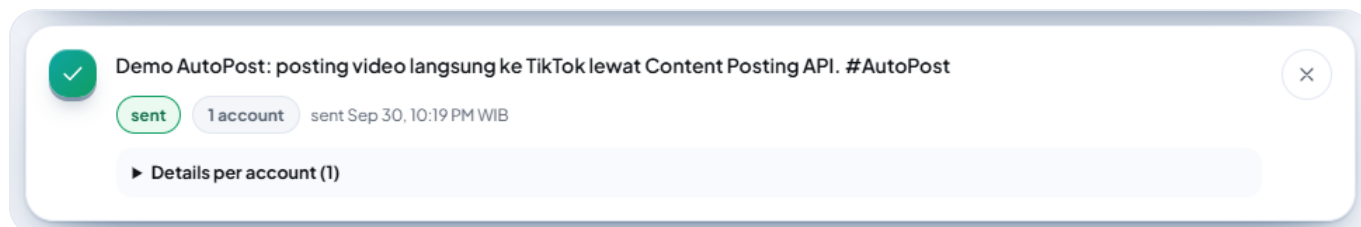
6.2 From "processing" to "sent"

Open the **Posts** menu. While TikTok is processing, that post card:

- has a blue **clock** icon and a blue pill labeled **processing** — not "failed";
- shows a purple pill "**1 retrying automatically ± time**" — the time is the estimate of the next check, for example "1 retrying automatically ± 22:14";
- has **no Resend failed** button — on purpose, so the post isn't sent twice;
- opens **Details per account** with the status **retrying** and the message "TikTok is fetching and processing the media (usually a few minutes). We'll check again shortly." or "TikTok is still processing the post. We'll check again shortly."

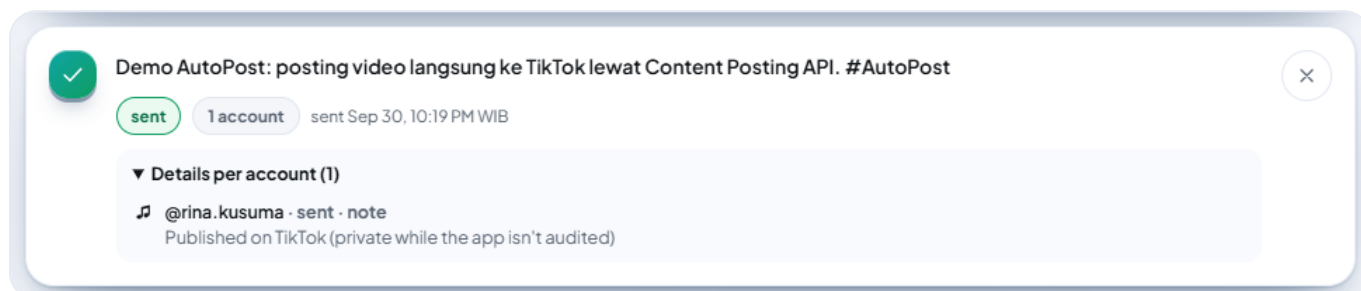
The **processing** label is used while no account has failed or been sent and the rest are still waiting. Because of that, this card also shows up in the **Failed** tab, still labeled **processing**. If the same post was already sent to another platform, the card is labeled **partial** with the same purple pill.

AutoPost checks the status on TikTok in the next worker round (30 seconds later at the earliest; the worker runs about every minute), for up to **60 minutes**, without using up retry attempts and **without ever resending** to TikTok. The **Posts** page doesn't refresh itself — reload the page to see the latest status. In our test on 29 September 2026, the status changed to **sent** about **1 minute** later.



A TikTok post card on the Posts page (the example text is the user's own, in Indonesian: "Demo AutoPost: posting video langsung ke TikTok lewat Content Posting API. #AutoPost"): a green check icon, the green "sent" label, "1 account", "sent Sep 30, 10:19 PM WIB" (WIB = UTC+7), and the "Details per account (1)" fold.

A post with the **Only me** privacy gets a note in **Details per account: sent · note** — "Published on TikTok (private while the app isn't audited)".



The same TikTok post card with the "Details per account (1)" fold open — "@rina.kusuma · sent · note" and below it "Published on TikTok (private while the app isn't audited)".

NOTE

Still processing after more than 60 minutes? AutoPost stops waiting and writes "TikTok has been processing for more than 60 minutes. Check your TikTok profile before resending so it isn't posted twice." Open your TikTok profile first: if the post is already there, don't resend.

6.3 Schedule

- 1 Choose **Schedule**, then fill in the date and time (WIB).
- 2 Check the consent sentence, then press **Schedule post**. "Post scheduled." appears.

Your TikTok panel choices and the time of your consent are saved with the schedule. The AutoPost worker sends it by itself at the right time, then checks its status as in 6.2. Before sending, AutoPost asks TikTok for the account info once more: if your privacy choice is no longer available (for example, the account switched between public and private), that post fails with the message "The privacy option is no longer available for this TikTok account ..." (9.4) and isn't retried.

We haven't really tested scheduling to TikTok; only **Send now** has been proven. It uses the same worker path that sends schedules to other platforms.

NOTE

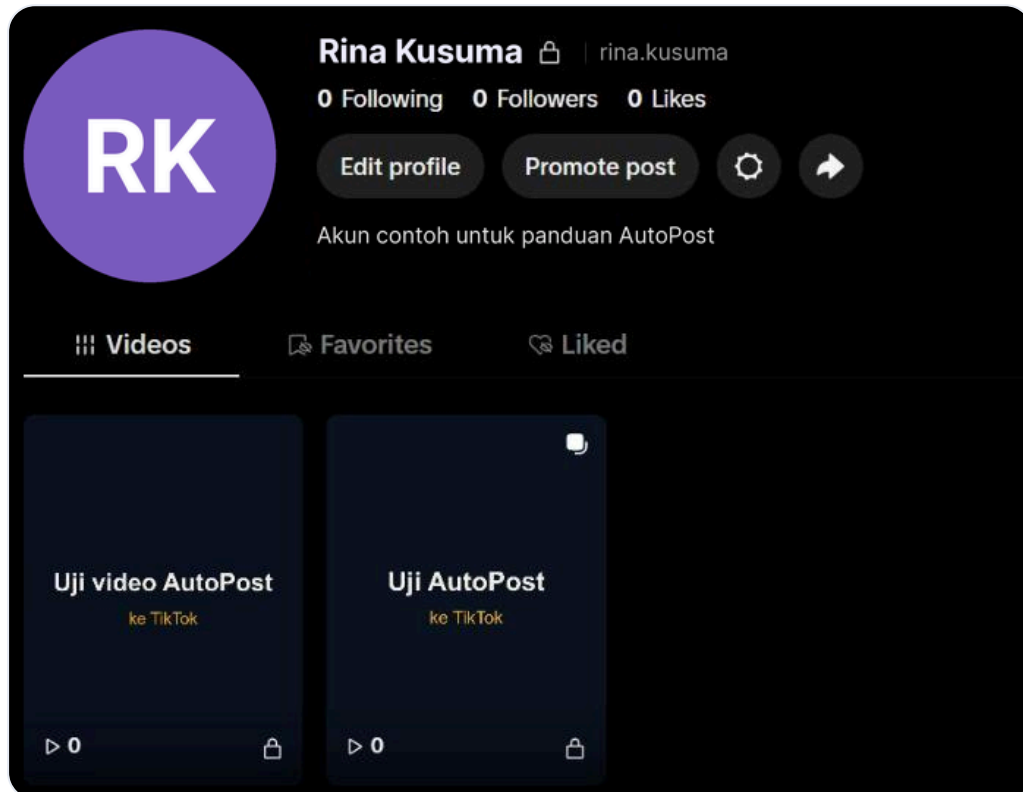
Schedules still need a Private account. Make sure your TikTok account is still Private when the sending time comes.

6.4 Save draft

A draft with a TikTok account saves the media, the text, and all the panel choices. In the **Posts** menu, that draft has a **Send now** button; TikTok's consent sentence appears again right above that button (6.6).

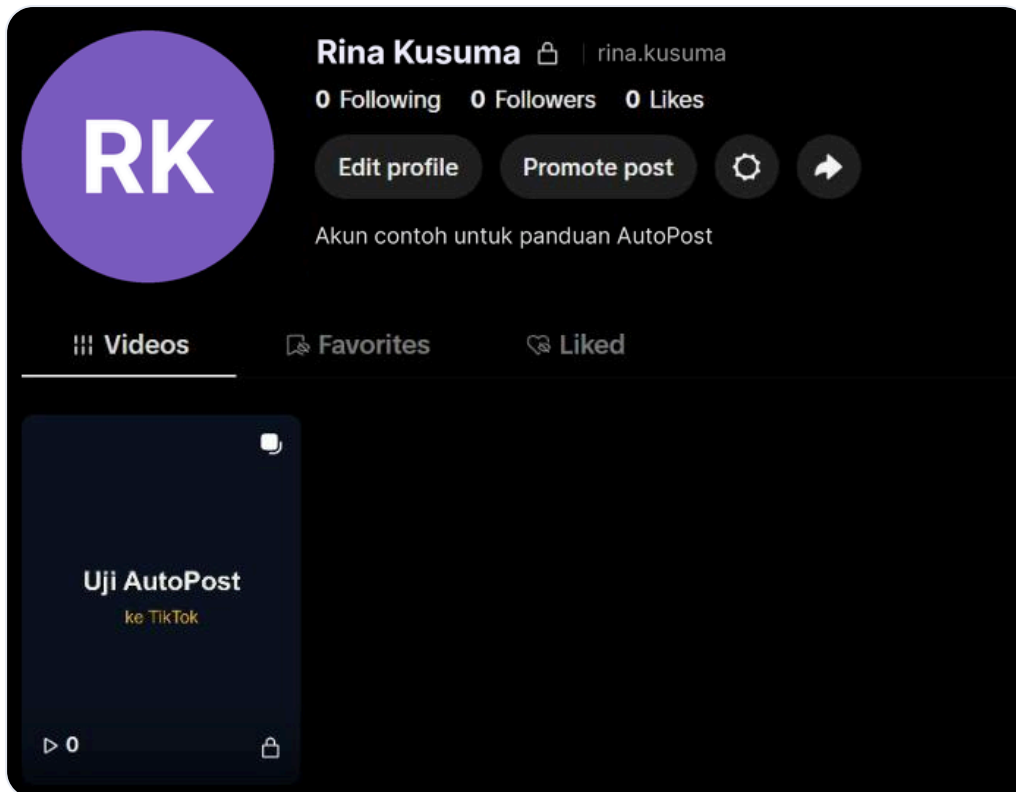
6.5 Seeing the result on your TikTok profile

Open your profile in the TikTok app or on **tiktok.com**. Posts from AutoPost appear in the **Videos** tab with a **padlock icon** in the bottom-right corner — a sign that the post is private. Your account name also has a padlock icon because the account is Private. Photo posts are marked with a photo icon in the top-right corner. Photo posts are marked with a photo icon in the top-right corner.



Example TikTok profile "Rina Kusuma" (name with a padlock icon, @rina.kusuma) on tiktok.com, Videos tab: two posts from AutoPost — the video "Uji video AutoPost ke TikTok" and the photo "Uji AutoPost ke TikTok" (with a photo icon in the top-right corner) — each with a padlock icon in the bottom-right corner and 0 views.

In our test on 29 September 2026, the photo was sent first and reached **sent** at 22:08 WIB (image below), then the 6-second video was sent afterwards and reached **sent** at 22:13 WIB (image above).



Example TikTok profile "Rina Kusuma" on tiktok.com after the first post: one photo post "Uji AutoPost ke TikTok" with a photo icon in the top-right corner and a padlock icon in the bottom-right corner.

NOTE

Visible to others? According to TikTok's documentation, not while AutoPost hasn't passed the audit. The post is visible only to you when you're signed in with that account.

6.6 Resending from the Posts page

A failed post has a **Resend failed** button in the **Posts** menu (drafts and schedules: **Send now**). A post labeled **processing** (6.2) deliberately has **no** such button — wait for the result. If the post has a TikTok target that hasn't been sent, TikTok's consent sentence **appears again right above the button** — TikTok requires consent every time you post. The panel choices used are the ones saved when the post was created.

Before pressing **Resend failed**, read the reason in **Details per account** (section 9.4) and fix the cause first — for example, set the account to Private. If the reason says "Check your TikTok profile ... so it isn't posted twice", open your TikTok profile first.

NOTE

Panel choices can't be changed from the Posts page. If the privacy choice has to change (the message "The privacy option is no longer available for this TikTok account ..."), create a new post in **New post**.

7. What you can't do with TikTok yet

Feature	Why
Auto post	Under TikTok's guidelines, content taken from other websites must not be posted automatically, and you must approve every post yourself. TikTok accounts aren't offered in the Auto post form; if you have a TikTok account, the form shows the note "TikTok can't be used for auto posts".
Link to post (New post › from a link)	Same reason. The page says "TikTok isn't available here." and points you to New post .
AutoPost Android app	The TikTok panel only exists on the web. On the phone, TikTok accounts are only listed with their status: "Posting to TikTok is managed from the AutoPost web app ...".
Several photos at once, TikTok music, drafts to the TikTok inbox	Not built yet.
Editing or deleting posts that are already live	Do it directly in the TikTok app. Deleting a post in AutoPost's Posts menu doesn't delete it on TikTok.

8. Managing connected accounts

8.1 Retest

The **Retest** button in the **Connected accounts** card opens the token, renews it if less than 6 hours remain, then reads your profile and account info on TikTok again. If all is well, a yellow banner appears:

- "Retest finished — the account is still healthy and ready to send."
- "Retest finished — the account is healthy and we extended its token too."

Retest finished — the account is still healthy and ready to send.

Light yellow banner on AutoPost's TikTok page after pressing Retest: "Retest finished — the account is still healthy and ready to send."

If TikTok is busy (rate limit, network, a brief outage), the account status is **not** changed; the message ends with "We didn't change the account status — try testing again shortly." If the permission has expired or been revoked, the account is labeled **needs reconnecting**. Other errors give the label **has a problem**. The cause appears in red under the account name.

Retest also updates the name and profile photo if you changed them on TikTok.

8.2 Reconnecting

Press **Connect TikTok** again and approve the permission with the **same** TikTok account. AutoPost refreshes the token (it doesn't create a new account), and scheduled posts keep working. If the permission is still valid, TikTok may send you straight back without the permission page (4.6).

Reconnect when:

- the account is labeled **needs reconnecting**;
- you revoked AutoPost's permission in the TikTok app and want to use it again;
- the 365-day permission period is almost over (the account card says "The TikTok permission is about to expire. Reconnect this account.").

8.3 Disconnect

The **Disconnect** button removes the account from AutoPost **and** revokes AutoPost's permission on TikTok. AutoPost asks "Disconnect this account? AutoPost's permission on TikTok is revoked and its token deleted."; press **Yes, disconnect** to continue. The result: "Account disconnected — its row and token are gone from the database."

If TikTok won't revoke the permission (for example, the network drops or the token is already dead), an extra yellow box appears:

⚠ AutoPost's permission on TikTok couldn't be revoked automatically. Revoke it yourself in the TikTok app: open Settings and privacy, find the app permissions section, then remove AutoPost.

Disconnect also removes that account from scheduled posts aimed at it, and the old send records for that account in **Details per account** disappear too. If you only want to refresh the token, don't disconnect — reconnect (8.2).

We haven't run Disconnect for a TikTok account for real; the order and messages above follow AutoPost.

8.4 Revoking the permission in the TikTok app

TikTok's permission page notes that you can always see or remove an app's access in the TikTok app. Look for the app permissions section in **Settings and privacy**, then remove **AutoPost PT SKK** (during the test period it may read **AutoPost PT SKK (Sandbox)**). We haven't captured the exact menu name. After that, according to AutoPost, the next post fails with the message "AutoPost's TikTok permission is no longer valid (revoked or expired). Reconnect this account." and the account is labeled **needs reconnecting**. Disconnect that account in AutoPost if you don't want to use it again.

8.5 Adding a 2nd and 3rd account

- 1 While in Sandbox mode, the next account must first be registered by the administrator as a **target user** (chapter 17).
- 2 Set that account to **Private**.
- 3 In the browser, sign out of the first TikTok account and sign in with the next one (or use **Switch account** on the permission page).
- 4 Press **Connect TikTok** and approve the permission.

At most 3 TikTok accounts. We haven't tried this with a second account; the flow is the same as for the first.

9. Troubleshooting

All AutoPost messages below are copied exactly from AutoPost. On the **TikTok** page, messages start with "Failed: "; in **Details per account**, a message that will be retried gets the suffix "(retrying automatically, attempt N of 4)" — except the "still processing" messages (9.4), which don't use up retry attempts. Parts that vary are marked "..." or "N".

As of 29 September 2026, we've only seen the success path ourselves (connecting, photo and video with the **Only me** privacy, the "Not sent yet" banner, the **sent** status, **Retest**, and reconnecting). We've never triggered the error messages in this chapter for real; their causes and fixes are written from AutoPost's code and TikTok's documentation.

9.1 When pressing "Connect TikTok" or returning from TikTok

Message	Cause & fix
The TikTok connection isn't open on the AutoPost server yet. Try again later.	The TikTok app keys aren't on the server yet. There's nothing for you to do; wait for the administrator (chapter 18).
KUNCI_ENKRIPSI_AI isn't set on the server, so the token can't be stored encrypted yet. / KUNCI_ENKRIPSI_AI isn't set on the server, so the token can't be saved.	The server setup is incomplete. Report it to the AutoPost administrator.
APP_URL_PUBLIK isn't set on the server.	The server setup is incomplete. Report it to the AutoPost administrator.
The TikTok connection session has expired (more than 10 minutes) or the browser blocked the cookie. Press Connect TikTok once more.	More than 10 minutes since you pressed the button, or the browser blocks cookies. Repeat 4.2 in the same browser and finish within 10 minutes.
The security code (state) doesn't match — this request was rejected. Start again from the TikTok page.	You opened two attempts at once, or came back through another tab. Start again from the TikTok page in AutoPost.
You canceled the permission on TikTok. Press Connect TikTok again and choose Allow if you want to continue.	You pressed Cancel on the permission page. Try again and press Continue (the "Allow" button in this message).
TikTok rejected: ...	TikTok sent another error from the permission page. Read the rest of the message. In Sandbox mode, the most likely cause (not tested by us): your account isn't registered as a target user yet (chapter 17).
Your AutoPost session differs from when you started. Sign in again, then connect again.	You switched AutoPost accounts midway. Sign in with the right AutoPost account, then try again.
The posting permission wasn't given. Press Connect TikTok again and keep the video posting permission ticked.	The Post content to TikTok switch was turned off on the permission page. Try again and leave it on.
TikTok didn't send a permission code. Try connecting again.	The return page opened without a code from TikTok. Repeat from 4.2.
The TikTok authorization code has expired or was already used. Press Connect TikTok once more.	The return page was reloaded, or it took too long. Repeat from 4.2.

Message	Cause & fix
TikTok rejected AutoPost's app credentials on the server (TIKTOK_CLIENT_KEY/SECRET). The AutoPost administrator needs to check them; your own account permission hasn't changed.	The app keys on the server are wrong. It's not your fault — report it to the administrator (chapter 18).
The return address doesn't match the Redirect URI registered in AutoPost's TikTok app. The administrator needs to check it.	The return address in the TikTok app doesn't exactly match the server yet (section 16.4). Report it to the administrator.
TikTok didn't provide a token. Try connecting once more.	TikTok's response was incomplete. Try once more.
TikTok didn't return a valid account identity (open_id). / The TikTok account identity is invalid.	TikTok's response was incomplete. Try again; if it keeps happening, report it to the administrator.
AutoPost's TikTok permission is no longer valid (revoked or expired). Reconnect this account.	The new token was rejected right away while reading the profile. Repeat from 4.2.
There are already 3 TikTok accounts. Disconnect one first if you want to replace it. / This platform's limit of 3 accounts has been reached. Disconnect one account first.	The 3-account limit. Disconnect one account first (8.3).
This account is already connected.	The same account was recorded at the same time by two attempts. Reload the page; the account is already in Connected accounts .
The database doesn't know the TikTok platform yet — run migration database/0021_platform_tiktok.sql.	A message for the administrator (the database hasn't been updated). Report it to the administrator.
TikTok is rate-limiting requests. We'll try again in about N seconds. / TikTok is having trouble (HTTP N). We'll try again later. / Couldn't reach TikTok from the server. We'll try again later.	A brief outage at TikTok or on the network. Wait a moment, then connect again.

9.2 During Retest, Disconnect, or in the account status

Message	Cause & fix
The account to test wasn't recognized. / The account to disconnect wasn't recognized.	The page has been open for a long time. Reload the page, then try again.
Account not found. / Account not found or already disconnected.	The account was already disconnected in another tab. Reload the page.
KUNCI_ENKRIPSI_AI isn't set on the server, so the token can't be opened.	The server setup is incomplete. Report it to the administrator.
The AutoPost server is having trouble opening account tokens. We didn't change the account status — try again later.	A server key problem, not your account. Try again later; report it if it lasts a long time.
The token can't be opened (the server encryption key differs from when it was saved). Reconnect. / The TikTok token can't be opened (the server encryption key changed). Reconnect.	The old token can't be read anymore. Reconnect (8.2).
The TikTok permission has expired. Reconnect this account. / The TikTok permission period (365 days) has ended. Reconnect this account.	The 365-day permission period is over. Reconnect (8.2).
The TikTok permission is about to expire. Reconnect this account.	A warning (red text on the account card). Reconnect before it runs out.

Message	Cause & fix
The TikTok permission expired or was revoked. Reconnect this account.	The permission was revoked in the TikTok app, or the refresh token was rejected. Reconnect (8.2).
TikTok token renewal postponed: ...	The AutoPost worker hasn't managed to renew the token yet; it will try again. If it persists, press Retest .
TikTok didn't return a new access token.	TikTok's response was incomplete during renewal. Try Retest again shortly.
... We didn't change the account status — try testing again shortly.	A brief disruption (rate limit, network, TikTok's servers). Try again shortly.
... The account hasn't been disconnected and its permission hasn't been revoked — try again.	The database refused the deletion. Press Disconnect again.
... The account hasn't been deleted yet, but it's marked as needing reconnection and its permission was revoked. Try disconnecting again.	The permission is already revoked, but the row hasn't been deleted yet. Press Disconnect again.
The account is being disconnected: AutoPost's permission was revoked from TikTok. Disconnect again to remove it.	A red note on the account card from the case above. Press Disconnect once more.
AutoPost's permission on TikTok couldn't be revoked automatically. Revoke it yourself in the TikTok app: ...	The account was removed from AutoPost, but the permission on TikTok remains. Revoke it yourself (8.4).

9.3 In the TikTok panel and when saving

The red box "TikTok can't accept posts from this account right now" in the panel is followed by one of these reasons:

Reason in the panel	Cause & fix
TikTok account info couldn't be read. Check your connection, then press Reload.	Your connection dropped. Check your internet, then Reload .
Your session has ended. Please sign in again.	Your AutoPost session expired. Sign in again.
TikTok account not recognized. / TikTok account not found — reload the page.	The account was disconnected or the page is old. Reload the page.
The TikTok account can't be read right now. Try again shortly.	A brief database problem. Reload shortly.
The AutoPost server isn't ready to open account tokens yet. / The AutoPost server is having trouble opening account tokens. Try again later.	A problem on the AutoPost server. Try again later; report it if it lasts.
This account's TikTok permission needs renewing. Reconnect it in Social accounts > TikTok.	The account is labeled needs reconnecting . Reconnect (8.2).
The TikTok token can't be opened. Reconnect this account.	Reconnect (8.2).
This account's daily TikTok posting limit has been reached (about 15 posts per day, counted across all apps). Reschedule for tomorrow.	TikTok's daily allowance is used up. Try tomorrow.
TikTok is currently blocking this account from posting. Check the notifications in your TikTok app.	TikTok has restricted your account. Check the notifications in the TikTok app.

Reason in the panel	Cause & fix
The daily user quota of the AutoPost app on TikTok is full (until TikTok audits it: max. 5 users per day). Try resending tomorrow.	The limit of 5 AutoPost users per day has been reached. Try tomorrow.
TikTok is rate-limiting requests. We'll try again in about N seconds.	Too frequent. Wait, then Reload .

The red box "... is on hold:" above the send button (and the message when the button is pressed):

Message	Cause & fix
TikTok account info is still loading — please wait.	The panel hasn't finished reading the account info. Wait.
Choose who can view the TikTok post (Privacy).	Privacy isn't chosen yet (5.4).
That TikTok privacy option is no longer available for this account — choose again.	The account settings changed since the panel opened. Choose privacy again.
TikTok: Choose Your brand, Branded content, or both — or turn off Disclose commercial content.	The commercial switch is on with nothing chosen (5.6).
TikTok: branded content can't be set to Only me — choose another privacy option.	Branded content + Only me (5.6).
Checking video duration...	AutoPost is still reading the video duration. Wait a moment.
The video duration couldn't be read, so AutoPost can't confirm this video is within your TikTok account's limit. Re-upload the video (MP4 or MOV) via Upload from gallery, or deselect the TikTok account.	The browser can't read the video file. Upload it again as MP4 or MOV.
The N-second video is longer than this TikTok account's limit (N seconds). Shorten the video or deselect the TikTok account.	The video exceeds your account's limit. Shorten it.
TikTok videos must be at least 3 seconds long.	The video is too short.
TikTok only accepts video (MP4 or MOV) or JPEG/WebP photos. Add a video or photo via Upload from gallery, ...	No media yet (5.11).
TikTok only accepts JPEG or WebP photos — TikTok rejects PNG and GIF photos. ...	A PNG/GIF photo. Save it again as JPEG.
Instagram and TikTok only accept posts with an image or video ... (or Instagram, Pinterest, and TikTok ...)	Several platforms are held together because there's no media; the messages are combined. Add a JPEG photo (accepted by all of them).
The text is too long for: TikTok.	Over 2,200 (video) or 4,000 (photo). Shorten it (5.10).
...: larger than 50 MB — choose a smaller file.	AutoPost's upload limit is 50 MB. Make the video smaller.

Server messages when saving (rare, because the composer already holds these first):

Message	Cause & fix
TikTok only accepts videos or photos. Add a video (MP4/MOV) or a JPEG/WebP photo, or remove the TikTok account.	No media.
Media for TikTok must be uploaded to AutoPost (Upload from gallery), not linked from another site.	The media is an address on another site. Upload the file.

Message	Cause & fix
TikTok doesn't accept PNG photos. Save the photo again as JPEG or WebP and resend.	A PNG photo.
TikTok only accepts JPEG or WebP photos. Save the photo again and resend.	Another photo format (GIF, HEIC, and the like).
TikTok only accepts MP4, MOV, or WebM videos. Convert the format and resend.	Another video format (MKV, AVI, and the like).
The text is too long for TikTok: N of max. 2,200 (emoji count as two). Shorten the text or remove the TikTok account.	The video caption is too long.
The text is too long for a TikTok photo post: N of max. 4,000. Shorten the text or remove the TikTok account.	The photo description is too long.
TikTok "@rina.kusuma": The TikTok options (privacy, interaction permissions, and consent) aren't filled in. Open the TikTok panel in the composer and complete them.	The panel wasn't sent with the post. Reload New post and fill in the panel.
TikTok "@rina.kusuma": First choose who can watch the TikTok post (privacy) — there's no default choice.	Privacy is empty.
TikTok "@rina.kusuma": Commercial content disclosure is on: choose "Your brand", "Branded content (partnership)", or both — or turn the disclosure off.	See 5.6.
TikTok "@rina.kusuma": Branded content (partnership) can't be posted with the "Only me" privacy. Choose another privacy.	See 5.6.
TikTok "@rina.kusuma": Agreeing to TikTok's Music Usage Confirmation is required before posting.	No consent was recorded. Press the send button from New post.
The server isn't ready to save TikTok options yet (migration database/0022_opsi_sasaran.sql hasn't been run). The post wasn't saved.	A message for the administrator. Report it to the administrator.

9.4 When sending or after scheduling

These messages appear in **Details per account** on the post card in the **Posts** menu.

Still processing — not an error:

Message	Meaning
TikTok is fetching and processing the media (usually a few minutes). We'll check again shortly.	The post has been handed to TikTok. Wait (6.2).
TikTok is still processing the post. We'll check again shortly.	Still processing. Wait.
Unknown TikTok status (...). We'll check again shortly. / The TikTok post status can't be read yet: ...	The status answer isn't clear yet. AutoPost checks again without resending.
Published on TikTok (private while the app isn't audited)	A note on a successful post with the Only me privacy.

Needs your action:

Message	Cause & fix
Until TikTok audits the AutoPost app, your TikTok account must be set to Private (in the TikTok app: Settings › Privacy › Private account) and posts are visible only to you. Switch the account to Private and resend.	Your account is public. Set it to Private (Step A), then Resend failed .
The privacy option is no longer available for this TikTok account (e.g. the account switched between public/private). Choose the privacy again in the post and resend. / The privacy option is no longer available for this TikTok account. Choose the privacy again in the post and resend.	The account settings changed since the post was created. Create a new post with a suitable privacy (6.6).
AutoPost's TikTok permission is no longer valid (revoked or expired). Reconnect this account.	Reconnect (8.2), then resend.
The permission to post to TikTok wasn't given to AutoPost. Reconnect this account and approve the video posting permission.	The video.publish permission is missing. Reconnect and leave Post content to TikTok on.
AutoPost's TikTok permission was revoked. Reconnect this account.	The permission was revoked while TikTok was processing. Reconnect.
The TikTok token is empty or damaged. Reconnect this account. / The TikTok permission has expired. Reconnect this account.	Reconnect (8.2).
... Check your TikTok profile before resending — the post may already be published.	The permission stopped working while TikTok was processing. Open your TikTok profile first; if the post is there, don't resend.
TikTok didn't answer within 20 seconds, so the result is uncertain. Check the TikTok profile before resending so it isn't posted twice. (also: "dropped the connection mid-send", "answered with a server error (HTTP N)", "sent a response that couldn't be read", "didn't return a send number")	TikTok may have already received the post. AutoPost deliberately does not retry automatically. Check the profile first.
TikTok has been processing for more than 60 minutes. Check your TikTok profile before resending so it isn't posted twice.	See 6.2.
This account's daily TikTok posting limit has been reached (about 15 posts per day, counted across all apps). Reschedule for tomorrow. / This account's daily TikTok posting limit has been reached. Reschedule for tomorrow.	Try tomorrow.
The daily user quota of the AutoPost app on TikTok is full (until TikTok audits it: max. 5 users per day). Try resending tomorrow.	The limit of 5 AutoPost users per day. Try tomorrow.
TikTok is currently blocking this account from posting. Check the notifications in your TikTok app.	Check the TikTok app.
TikTok flagged this post's text as a spam risk. Change the text and resend. / TikTok rejected this post as a spam risk.	Change the text, then create a new post. General advice (not TikTok's official criteria): use fewer links, repeated hashtags, or heavy promotional words.
TikTok doesn't accept this file format (video MP4/MOV/WebM, photo JPEG/WebP).	Replace the media.
The video duration is outside TikTok's limits (at least 3 seconds, at most the duration allowed for your account).	Shorten or lengthen the video.
The video frame rate must be 23–60 fps.	Export the video again at 30 fps.

Message	Cause & fix
The image/video size is outside TikTok's limits (video: sides 360–4096 px; photo: max. 1080p).	Lower or raise the resolution.
Sending to TikTok was canceled.	TikTok canceled publishing. Resend if needed.
TikTok failed to publish the post (...). Check the media format and the text.	Another reason from TikTok. Check the media and the text.
TikTok rejected the post input: ... / TikTok rejected it: ... / TikTok rejected the request (HTTP N, ...).	TikTok rejected the input. Read the rest of the message.
The TikTok options (privacy, ...) aren't filled in. ... Posts to TikTok can only be composed & scheduled from the AutoPost web app (New post).	The post was created without the TikTok panel. Create it again from New post on the web.
Media for TikTok must be uploaded to AutoPost (Upload from gallery), not linked from another site. / TikTok only accepts video or photos. Add a video (MP4/MOV) or a JPEG/WebP photo.	See 9.3.
The text is too long for TikTok (N of max. 2200; emoji count as two). Shorten it and resend. / The text for a TikTok photo is too long (N of max. 4000). Shorten it and resend.	Shorten the text in a new post.
The TikTok post content is incomplete.	Create it again from New post .

Retrying automatically — just wait:

Message	Meaning
TikTok had a problem processing the post. We'll try again.	A problem at TikTok.
TikTok failed to download the video from AutoPost. We'll try again. / TikTok failed to download the photo from AutoPost. We'll try again.	TikTok couldn't fetch the media. AutoPost retries.
TikTok is rate-limiting requests. We'll try again in about N seconds.	Too many requests.
TikTok is having trouble (HTTP N). We'll try again later. / Couldn't reach TikTok from the server. We'll try again later. / TikTok's response couldn't be read (HTTP N).	A brief disruption.

Messages for the administrator (nothing wrong with your post — report them to the administrator):

Message	What it means for the administrator
TikTok doesn't recognize AutoPost's media domain yet (domain verification in the TikTok dashboard isn't finished). This is for the AutoPost administrator — nothing is wrong with your post.	The domain isn't verified in the app/sandbox in use (chapter 15, section 16.5).
Media for TikTok must be served over https (check the server's APP_URL_PUBLIK). / APP_URL_PUBLIK isn't set on the server, so media can't be served to TikTok yet.	<code>APP_URL_PUBLIK</code> is wrong or empty.
The TikTok token has expired and the server can't renew it yet (SUPABASE_SERVICE_ROLE_KEY is empty).	The Supabase service-role key is empty on the server.
TikTok rejected AutoPost's app credentials on the server (TIKTOK_CLIENT_KEY/SECRET). ...	The Client key/secret in Vercel is wrong (chapter 18).

9.5 Problems that don't show an AutoPost message

Symptom	What to check
The Connect TikTok button is grayed out	The The TikTok connection isn't open yet or Permission storage on the server isn't ready box above it. Wait for the administrator.
The TikTok account doesn't appear in Send to	The account isn't connected, or you opened Auto post / Link to post (TikTok really isn't there).
The TikTok panel doesn't appear	The TikTok account isn't ticked in Send to yet (5.2).
Friends can't see the post	Expected during the audit period: all posts are private.
The post card stays labeled processing ("retrying automatically") for a long time	TikTok is still processing. Reload the Posts page; wait up to 60 minutes (6.2) and don't send again.

10. Frequently asked questions

Do I have to create my own TikTok app?

No. The TikTok app belongs to AutoPost. You just press **Connect TikTok** and press **Continue** on the permission page.

Why are my posts visible only to me?

Because AutoPost hasn't passed TikTok's audit yet. According to TikTok's documentation, until the audit passes, all posts from AutoPost are restricted to private mode. This is TikTok's rule, not an AutoPost setting.

After the audit passes, do old posts become public automatically?

According to reports from other developers (not TikTok's official documentation), no. You'll need to switch the account to public and then change the privacy of each post manually in the TikTok app.

Why can't my friend's account be connected yet?

In Sandbox mode, only accounts registered by the AutoPost administrator as target users can grant permission (according to TikTok's documentation, at most 10 per sandbox). Ask the administrator to register it (chapter 17).

Can I choose "Followers" or "Friends"?

Yes, if they're offered, but according to TikTok's documentation the result is still private during the audit period. We haven't tested those options; our test used **Only me**.

How long until a post goes live?

In our test, about 1 minute after **Send now**. According to TikTok's documentation, processing time depends on the video size and isn't guaranteed; AutoPost waits up to 60 minutes (6.2).

Does AutoPost add music or a watermark?

Neither. The "Music Usage Confirmation" sentence still has to be accepted because TikTok's rule applies to every post.

Can I post several photos at once?

Not to TikTok yet. AutoPost sends one video or one photo per post to TikTok. Posts with several media items can still go to Telegram, Facebook Page, Instagram, and Threads — untick the TikTok account for that post.

Can I use the AutoPost Android app?

Not yet. TikTok posts are composed and scheduled from the AutoPost web app, because the TikTok panel only exists there.

Why isn't TikTok available in Auto post?

Under TikTok's guidelines, content from other websites must not be posted automatically, and you must approve every post yourself (chapter 7).

Do I need to reconnect every day?

No. The access token (24 hours) is renewed automatically. You only need to reconnect if the permission is revoked or the permission period (365 days, according to TikTok's documentation) runs out.

How do I delete a post that's already live?

In the TikTok app. Deleting it in AutoPost only deletes the record in AutoPost.

11. Security and privacy

11.1 What AutoPost stores

Data	Details
TikTok account ID (open_id)	Your account identifier, specific to the AutoPost app.
Display name, username, profile photo address	To show them in AutoPost.
Access token and refresh token	Encrypted (AES-256-GCM) , opened only on the server when sending or renewing. Never shown on any page.
Permissions granted and their validity	To check that the posting permission is still there.
TikTok panel choices per post + consent time	Proof of your own choices for every post.

11.2 What never happens

- AutoPost **never** asks for or sees your TikTok password.
- AutoPost **doesn't** post anything unless you press **Send now**, **Schedule post**, or **Resend failed**.
- AutoPost **doesn't** read the videos, followers, or messages on your TikTok account — it only has two permissions.

11.3 How TikTok fetches your media

TikTok pulls the video or photo directly from AutoPost's own address (a domain the administrator verified with TikTok), through a signed link that's valid for only **2 hours** and only for that post's file. Your media is never moved to another service.

11.4 Stopping using TikTok in AutoPost

- 1 Press **Disconnect** on the TikTok account (8.3). AutoPost's permission on TikTok is revoked too.
- 2 If the box "AutoPost's permission on TikTok couldn't be revoked automatically" appears, revoke it yourself in the TikTok app (8.4).

12. User checklist

- ☐ The TikTok account is set to **Private**.
- ☐ While in Sandbox mode: the account is registered by the administrator as a target user.
- ☐ Signed in to **tiktok.com** in the same browser as AutoPost.
- ☐ **Social accounts › TikTok › Connect TikTok → Continue** on the permission page, without turning off **Post content to TikTok**.
- ☐ The green message "... was connected after testing it with TikTok" and the **connected** label in **Connected accounts**.
- ☐ **New post**: a video or JPEG/WebP photo uploaded, the TikTok account **ticked**.
- ☐ TikTok panel: privacy chosen, interaction permissions and content disclosure checked, AI label if needed.
- ☐ Consent sentence read, then **Send now** (or **Schedule**).
- ☐ **Posts** menu: the **processing** label changes to **sent** (reload the page; don't press Send again).
- ☐ TikTok profile: the post appears with a padlock icon.

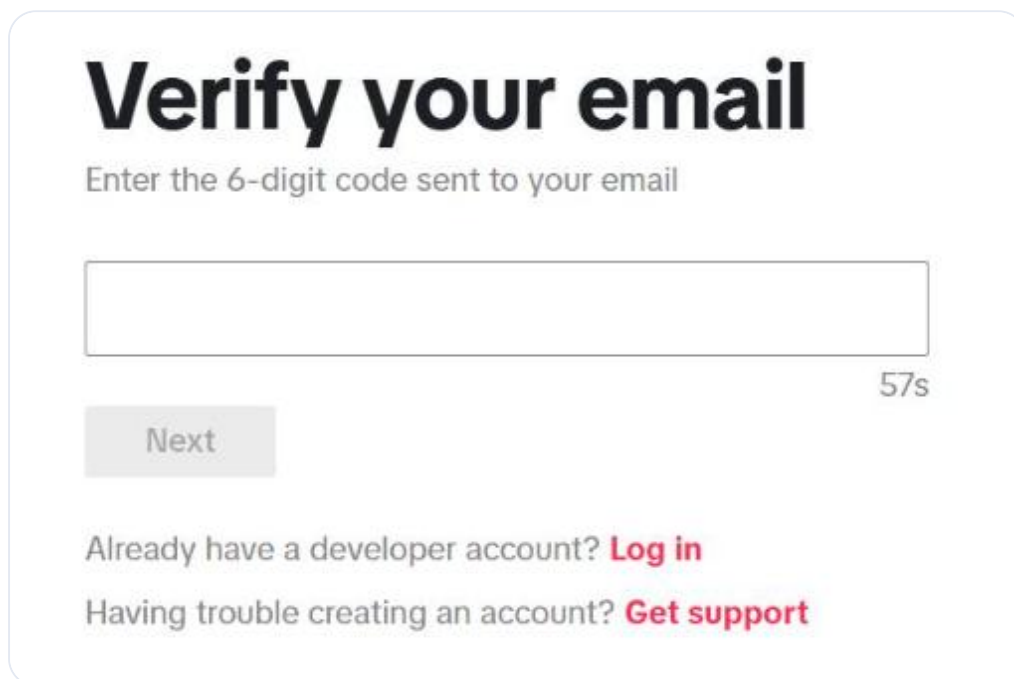
13. Administrator A — Developer account and organization

Chapters 13–20 are only for the AutoPost administrator (PT SKK). Regular users don't need to do any of this.

13.1 Developer account

The account at **developers.tiktok.com** is created with a **company email address**, not with a TikTok sign-in. After you sign up, TikTok sends a 6–digit code to that email address.

- 1 Open **developers.tiktok.com** and sign up with the email address (we didn't capture the sign-up screen).
- 2 On the **Verify your email** page, type the 6–digit code from the email, then press **Next**.



The "Verify your email" page on TikTok for Developers: the sentence "Enter the 6–digit code sent to your email", the code field with a countdown, a Next button, and the links "Already have a developer account? Log in" and "Having trouble creating an account? Get support".

The administrator creates the account and signs in personally.

13.2 The Manage apps page

After signing in, the **Manage apps** page is still empty: "You do not have any apps yet. Connect an app to get started." The red **Connect an app** button is at the top right of the page (outside the cropped image).

Manage apps

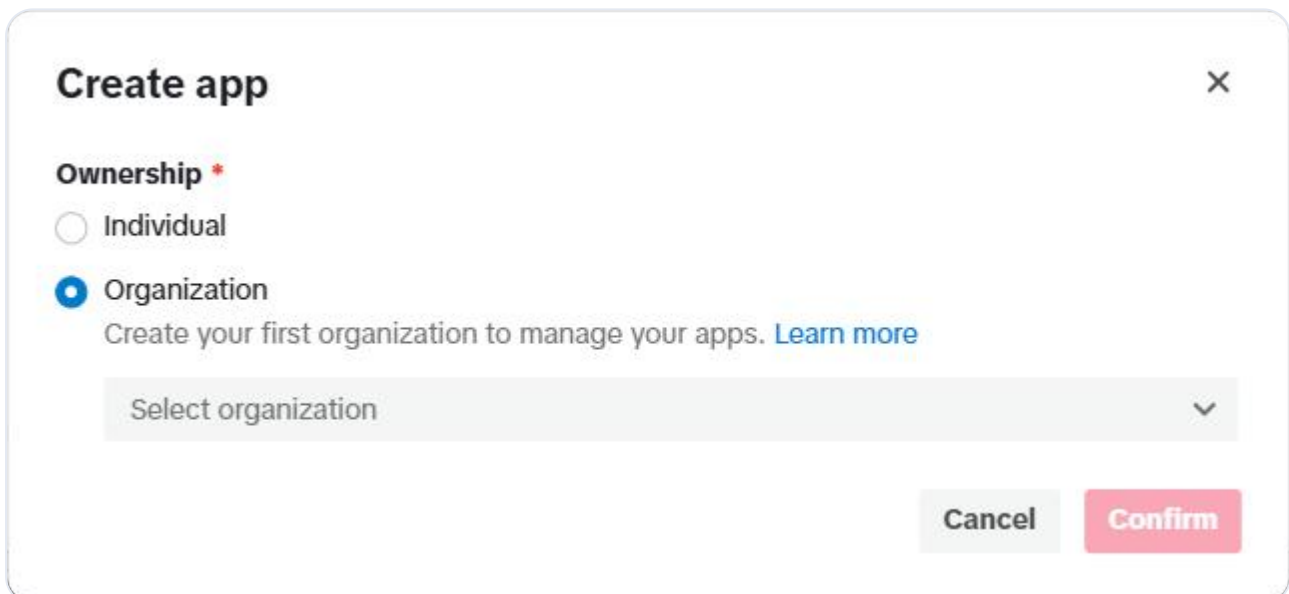
You do not have any apps yet. Connect an app to get started.

The still-empty "Manage apps" page with the sentence "You do not have any apps yet. Connect an app to get started."

13.3 Why an organization

When you press **Connect an app**, the **Create app** window asks for the app owner (**Ownership**): **Individual** or **Organization**. Choose **Organization** — according to TikTok's documentation, an organization is strongly recommended and its name is shown to users.

If you don't have an organization yet, the **Select organization** list only contains "No organizations". Close that window and create the organization first.



The "Create app" window is a modal dialog with a title bar "Create app" and a close button (X) in the top right corner. Below the title bar, the "Ownership" section is displayed with a red asterisk. It contains two radio button options: "Individual" (unselected) and "Organization" (selected). Below the "Organization" option, there is a text prompt: "Create your first organization to manage your apps. [Learn more](#)". Below this prompt is a dropdown menu labeled "Select organization" with a downward arrow. At the bottom right of the window, there are two buttons: "Cancel" (disabled, light gray) and "Confirm" (active, pink).

The "Create app" window: the "Ownership" section with the options Individual and Organization (selected), the sentence "Create your first organization to manage your apps. Learn more", the "Select organization" box, and the Cancel and Confirm buttons (still faded).

Create app

Ownership *

☐ Individual

☒ Organization

Create your first organization to manage your apps. [Learn more](#)

Select organization

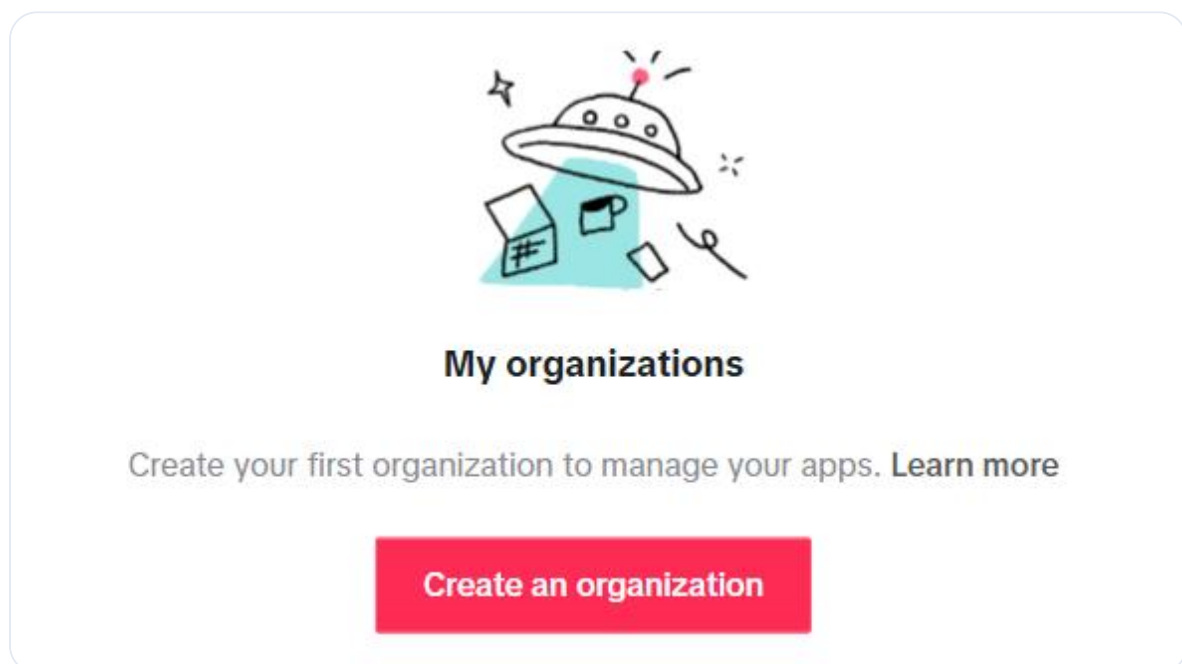
▼

No organizations

The "Select organization" list opened, containing only "No organizations".

13.4 Creating the organization

- 1 Open **My organizations** (from the account menu), then press **Create an organization**.
- 2 Fill in **Organization name** with the full legal name of the company: **PT Solusi Kecerdasan Komputasi**.
- 3 Press **Create**.



The still-empty "My organizations" page: the sentence "Create your first organization to manage your apps. Learn more" and the red "Create an organization" button.

Create an organization

Organization name *

The organization name cannot be changed later.

PT Solusi Kecerdasan Komputasi

30 / 50

Create

The "Create an organization" window: the "Organization name" field containing "PT Solusi Kecerdasan Komputasi" (30/50) with a note that the organization name can't be changed later, and the red Create button.

NOTE

The organization name can't be changed. Check the spelling before pressing **Create**.

The organization page opens with the tabs **Overview**, **Roles and access**, **Compliance**, and **Settings**. The **Overview** section shows the **Org ID** and your role, **Owner**. Below that, the **Apps** box still says "No apps yet" with a **Create app** button — only this part appears in the image.

Apps



No apps yet
Create a new app to get started.

Create app

The "Apps" section on the newly created organization page: "No apps yet — Create a new app to get started." with a "Create app" button.

14. Administrator B — Creating the AutoPost PT SKK app

14.1 Create app

- 1 On the organization page, press **Create app**.
- 2 Fill in **App name**. This name is shown to TikTok users.
- 3 Under **App type**, choose **Other** ("Login with TikTok, Share Kit, Content Posting API, or others"). Don't choose **Mini game** or **Mini drama**. The app type can't be changed later.
- 4 Press **Create app**.

Create app

App name *

AutoPost

This will be displayed to TikTok users.

App type *

☐ **Mini game**
Integrate or build your mini game with TikTok

☐ **Mini drama**
Integrate or build your mini drama platform with TikTok

☒ **Other**
Login with TikTok, Share Kit, Content Posting API, or others

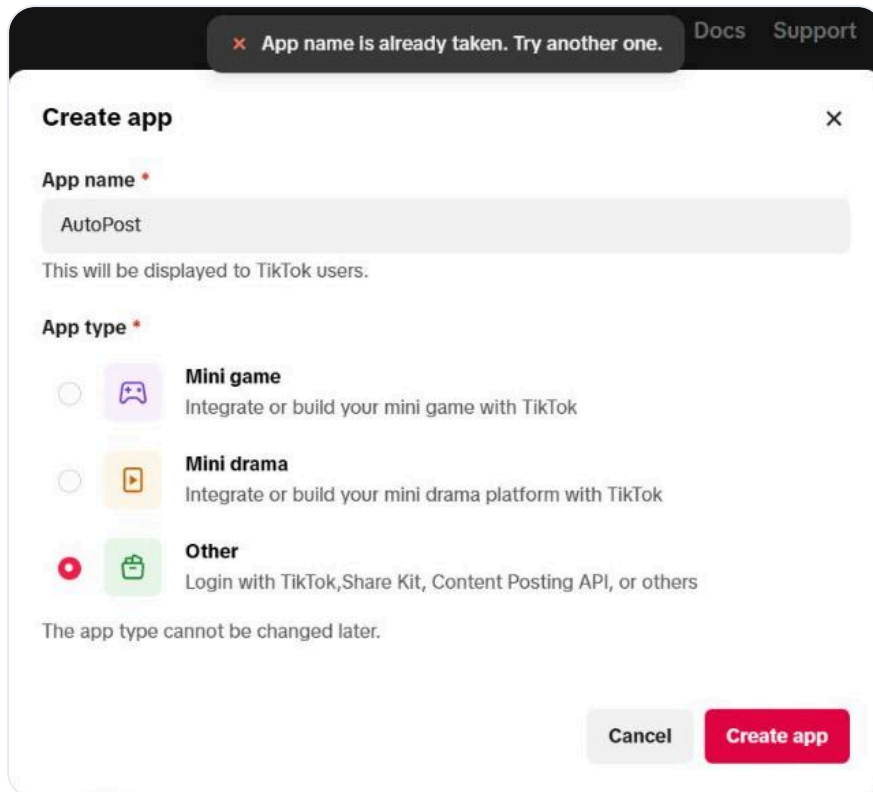
The app type cannot be changed later.

Cancel Create app

The "Create app" window on the organization page: App name containing "AutoPost" ("This will be displayed to TikTok users."), App type with the options Mini game, Mini drama, and Other (selected, "Login with TikTok, Share Kit, Content Posting API, or others"), the note "The app type cannot be changed later.", and the Cancel and Create app buttons.

14.2 The app name must be unique

The name **AutoPost** is already used by another app on TikTok. When **Create app** is pressed, the message "App name is already taken. Try another one." appears. That's why the AutoPost app is named **AutoPost PT SKK**.



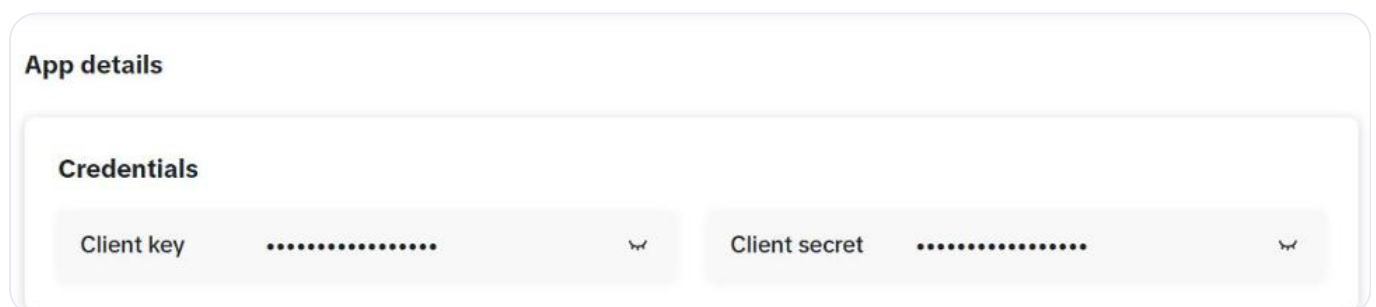
The same "Create app" window with a red message at the top: "App name is already taken. Try another one."

This is the name users see on the permission page, with the suffix (**Sandbox**) while in test mode (4.3).

14.3 The app page: Production and Sandbox

The app opens with two tabs next to its name: **Production** and **Sandbox**. On the **Production** tab, the status on the left is **Draft**; the left menu contains **App details**, **App review**, **Products**, **Scopes**, and **Roles & Access**. At the top right are **URL properties**, **Save**, and **Submit for review**. (The left side of the Production · Draft tab is shown in the image in 19.1.)

In **App details**, the **Credentials** card holds the **Client key** and the **Client secret** (hidden). Both are used in chapter 18.



The "App details" section of the AutoPost PT SKK app: the "Credentials" card with the Client key and Client secret hidden (dots) and an eye icon to reveal them.

NOTE

The Client secret is the app's master key. Never share it by chat, email, ticket, or screenshot — including with an AI assistant.

14.4 Filling in App details

Field	Value for AutoPost	Details
App icon	AutoPost icon, 1024 × 1024 px	JPEG/JPG/PNG, max. 5 MB. Shown on the permission page. Already uploaded in the sandbox (shown on the permission page in 4.3); on the Production tab it's still empty (19.1).
App name	AutoPost PT SKK	Already filled in from 14.1.
Category	The most suitable category	Required (marked *). Choose from TikTok's list.
Description	A short description of AutoPost	According to TikTok's documentation, shown on the permission page.
Platforms	Web	Desktop, Android, and iOS are not ticked.

The following three addresses must be verified (chapter 15):

Field	Address
Terms of Service URL	https://app-autopost.solusikecerdasankomputasi.com/ketentuan
Privacy Policy URL	https://app-autopost.solusikecerdasankomputasi.com/privasi
Web/Desktop URL	https://autopost.solusikecerdasankomputasi.com (AutoPost's official site / landing page)

 This form has 3 errors. [Review](#) [Save](#)

Terms of Service URL *
Link to your app or website's official Terms of Service

https://app-autopost.solusikecerdasankomputasi.com/ketentuan

 This URL is not verified. [Verify URL properties](#)

Privacy Policy URL *
Link to your app or website's official privacy policy

https://app-autopost.solusikecerdasankomputasi.com/privasi

 This URL is not verified. [Verify URL properties](#)

The App details section: the top bar "This form has 3 errors. Review" and a Save button; the Terms of Service URL (.../ketentuan) and Privacy Policy URL (.../privasi) fields outlined in red with the message "This URL is not verified. Verify URL properties".

Once all three addresses are filled in, each is marked in red **"This URL is not verified. Verify URL properties"** and the top bar says "This form has 3 errors." (the image above shows the first two). That's expected — verification is in chapter 15.

15. Administrator C — Verifying the domain

TikTok only accepts addresses that are **proven to be yours**. One verification of the **parent domain** `solusikecerdasankomputasi.com` covers both `app-autopost.` (terms, privacy, return address, and media proxy) and `autopost.` (the official site).

15.1 Choosing the property type

- 1 Press **Verify URL properties** (or **URL properties** at the top right of the app page).
- 2 Under **Select property type**, choose **Domain** — "Verification method: DNS record". According to TikTok, a verified domain covers every URL under the domain and its subdomains.
- 3 Enter the parent domain `solusikecerdasankomputasi.com` (we didn't capture this input screen; the result is shown in 15.2).

< Select property type

☐ Domain
Verification method: DNS record
If verified, you will also have ownership of all URLs under the domain and its subdomain.

☐ URL prefix
Verification method: signature file
If verified, you will also have verified ownership of all URLs having the identical leading prefix.

The "Select property type" window: the Domain option ("Verification method: DNS record" — "If verified, you will also have ownership of all URLs under the domain and its subdomain.") and URL prefix ("Verification method: signature file").

NOTE

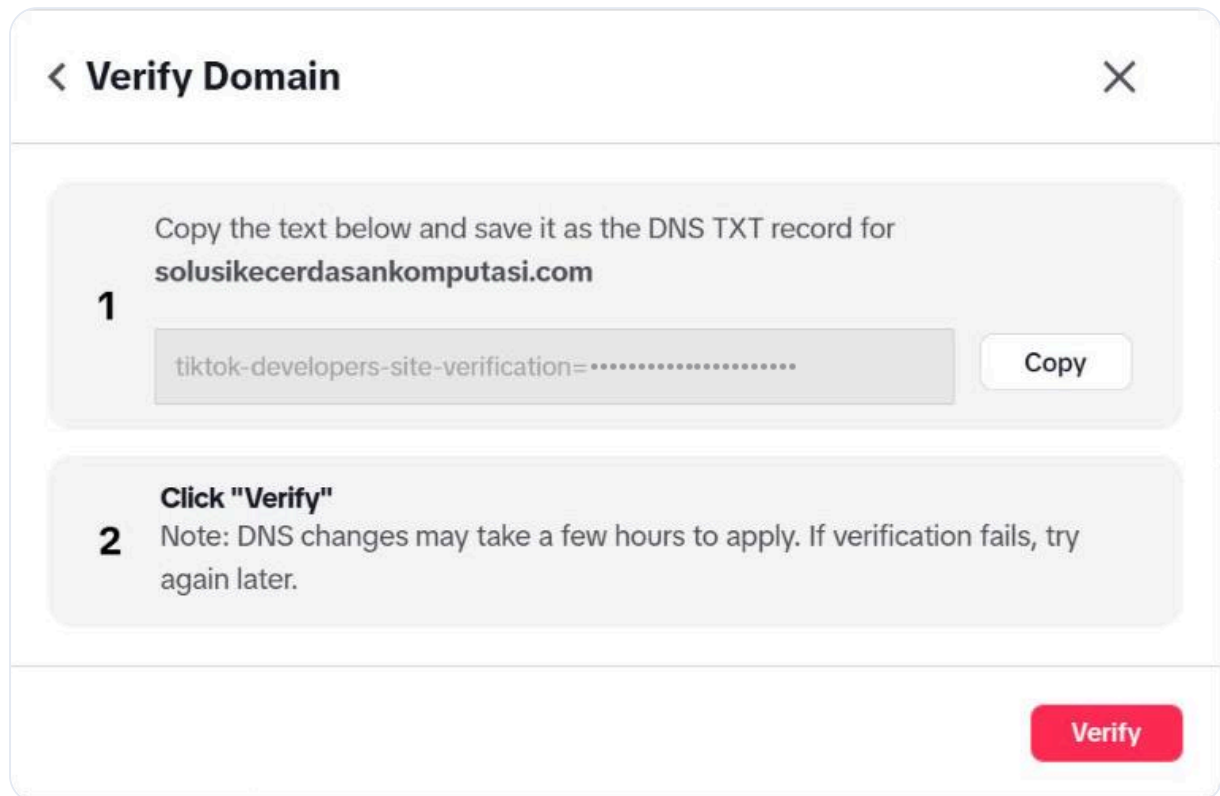
Why not URL prefix? A URL prefix is verified by uploading a signature file, and it only applies to addresses with exactly the same prefix. A domain via DNS is simpler for AutoPost because its DNS is managed in-house on Cloudflare.

15.2 Copying the TXT value from TikTok

The **Verify Domain** window shows two steps:

- 1 "Copy the text below and save it as the DNS TXT record for **solusikecerdasankomputasi.com**" — press **Copy**. The value starts with `tiktok-developers-site-verification=`.
- 2 "Click Verify" — with a note that DNS changes can take a few hours.

Don't press Verify yet. Add the DNS record first (15.3).



The "Verify Domain" window is a light gray box with a title bar containing a back arrow and the text "Verify Domain", and a close button (X) in the top right corner. Inside, there are two main sections. The first section, labeled with a large "1", contains the instruction "Copy the text below and save it as the DNS TXT record for **solusikecerdasankomputasi.com**". Below this is a text input field containing the masked value "tiktok-developers-site-verification=....." and a "Copy" button. The second section, labeled with a large "2", contains the instruction "Click 'Verify'" and a note: "Note: DNS changes may take a few hours to apply. If verification fails, try again later." At the bottom right of the window is a red "Verify" button.

The "Verify Domain" window: step 1 "Copy the text below and save it as the DNS TXT record for solusikecerdasankomputasi.com" with a field holding the verification value (masked) and a Copy button; step 2 "Click "Verify"" with the note "DNS changes may take a few hours to apply. If verification fails, try again later."; the red Verify button.

15.3 Adding the TXT record on Cloudflare

- 1 Sign in to **Cloudflare**, open the domain **solusikecerdasankomputasi.com** → **DNS** → **Records** → **Add record**.
- 2 Fill in:

Field	Value
Type	TXT
Name	@ (parent domain)
Content	Paste the value copied from TikTok (<code>tiktok-developers-site-verification=...</code>)
TTL	Auto

- 3 Above the fields, Cloudflare summarizes the record it will create ("... has a record with content ..."). Press **Save**.

Add record

solusikecerdasankomputasi.com has a record with content **tiktok-developers-site-verification**
=

Type: TXT | Name: @ | Content: tiktok-developers-site-verification=..... | TTL: Auto

Record Attributes

Save **Cancel**

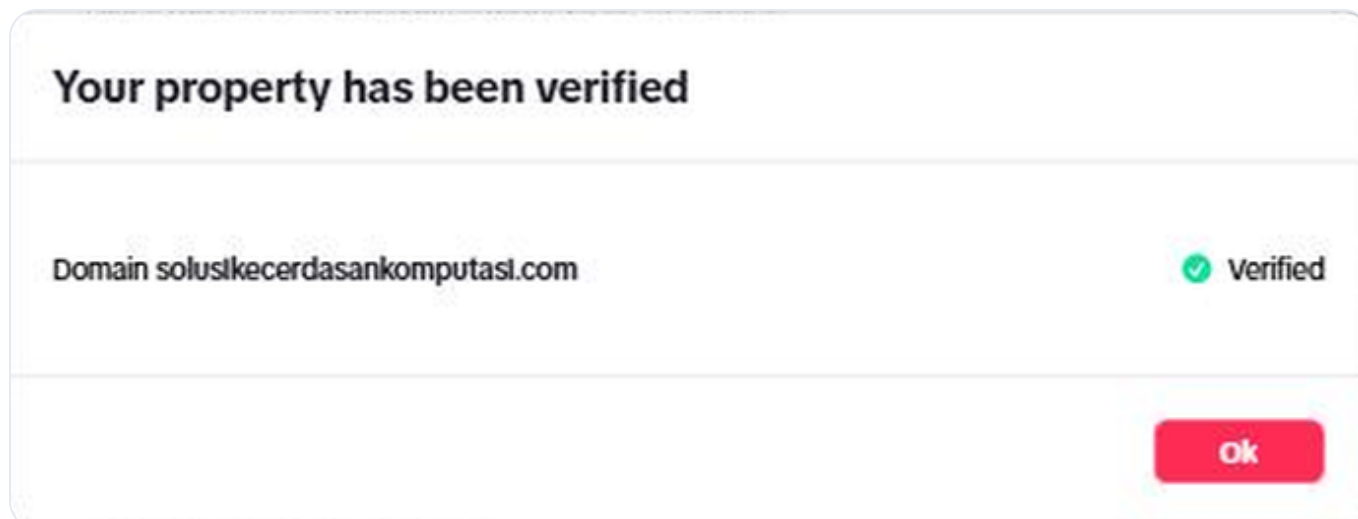
The "Add record" window on Cloudflare for solusikecerdasankomputasi.com: Type TXT, Name "@", Content holding TikTok's verification value (masked), TTL Auto, and the blue Save button.

NOTE

One record per verification. Production and sandbox are verified **separately** (16.5). We haven't compared whether both give the same TXT value — to be safe, don't delete the old TXT record; add the new one alongside it if the value differs.

15.4 Pressing Verify

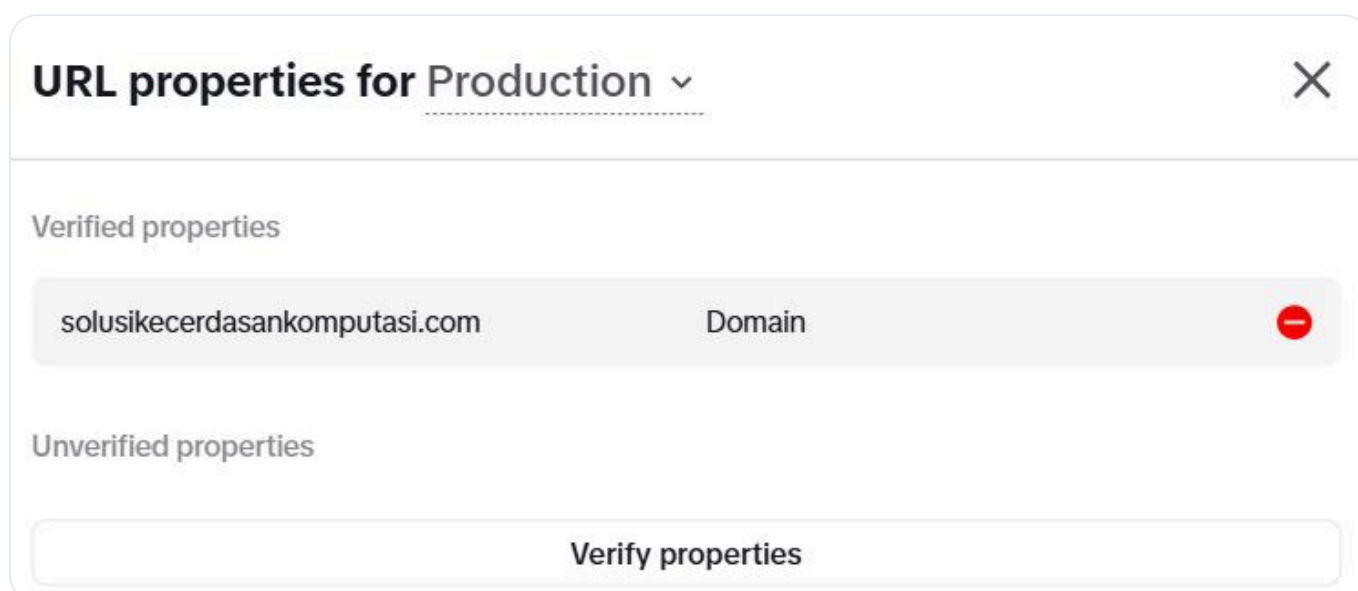
Go back to the **Verify Domain** window on TikTok and press **Verify**. If it works, "**Your property has been verified**" appears with the row **Domain solusikecerdasankomputasi.com — Verified**. Press **Ok**. The "This URL is not verified" messages in App details disappear.



The "Your property has been verified" window: the row "Domain solusikecerdasankomputasi.com" marked with a green "Verified" and the red Ok button.

If it fails, wait (according to TikTok, DNS changes can take a few hours), then press **Verify** again.

To check it at any time, press **URL properties** at the top right of the app page. The **URL properties for Production** window lists **solusikecerdasankomputasi.com** (type **Domain**) under **Verified properties**.



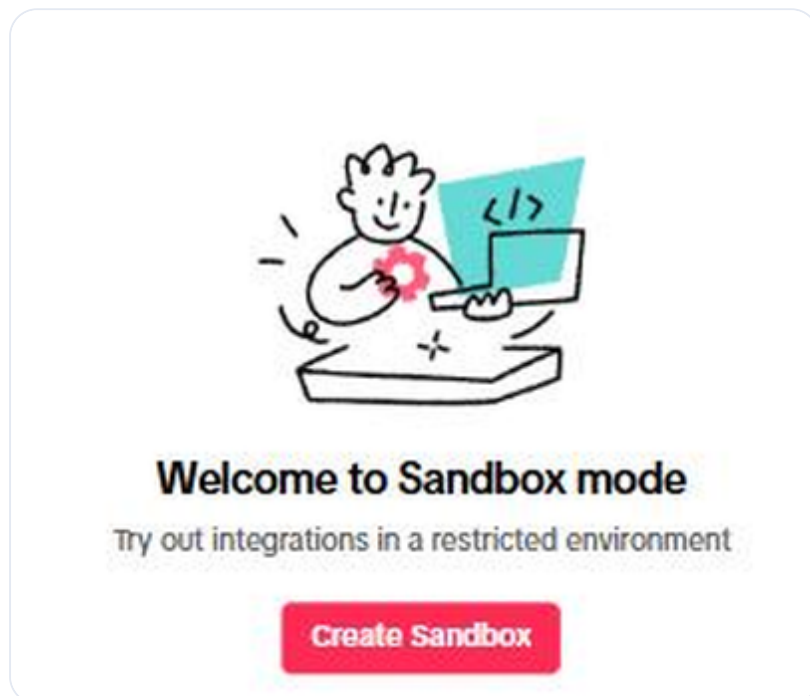
The "URL properties for Production" window: the "Verified properties" section with the row "solusikecerdasankomputasi.com — Domain" and a red delete button, an empty "Unverified properties" section, and a "Verify properties" button.

16. Administrator D — Setting up the sandbox

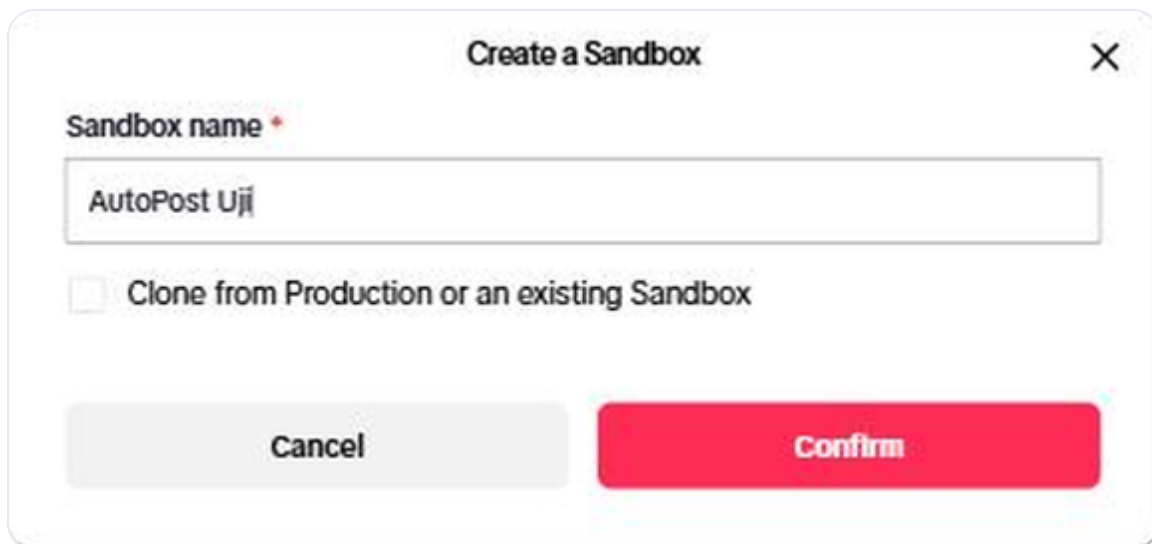
An app that TikTok has never approved **must be tested and demoed from a sandbox**. The AutoPost that currently runs in production uses this sandbox's keys (chapter 18).

16.1 Creating the sandbox

- 1 On the app page, open the **Sandbox** tab. It shows "Welcome to Sandbox mode — Try out integrations in a restricted environment."
- 2 Press **Create Sandbox**.
- 3 Fill in **Sandbox name**, for example **AutoPost Uji**. The "Clone from Production or an existing Sandbox" box can be left unticked.
- 4 Press **Confirm**.

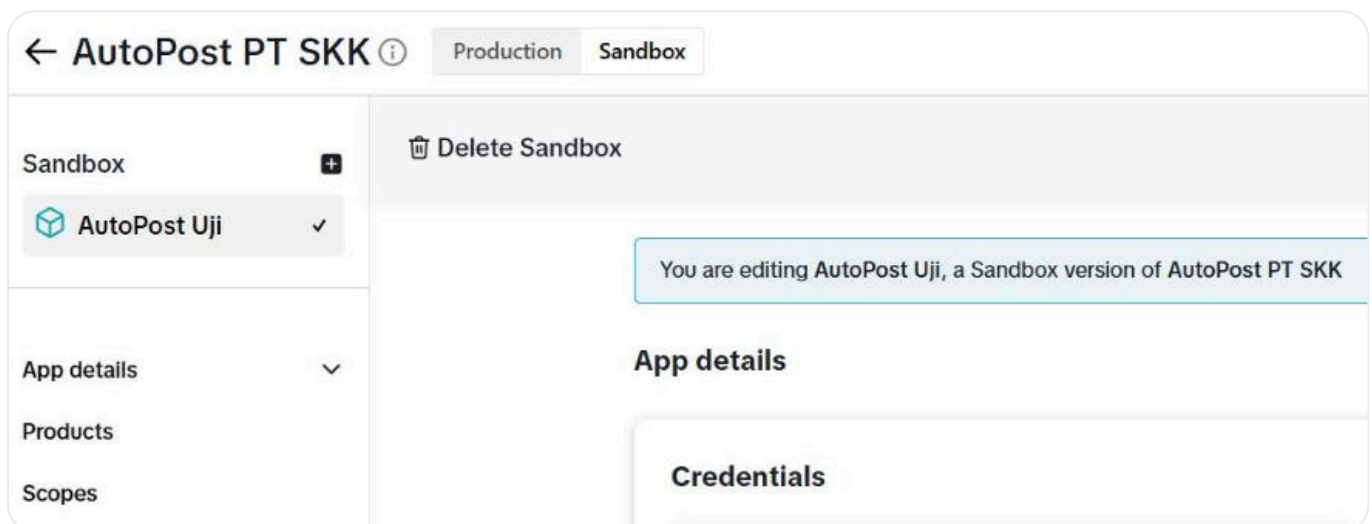


The still-empty Sandbox tab: an illustration, "Welcome to Sandbox mode — Try out integrations in a restricted environment", and the red "Create Sandbox" button.



The "Create a Sandbox" window: Sandbox name "AutoPost Uji", the "Clone from Production or an existing Sandbox" box not ticked, and the Cancel and Confirm buttons.

The sandbox page opens with the text "You are editing **AutoPost Uji**, a Sandbox version of **AutoPost PT SKK**". The sandbox has **its own Client key and Client secret**, different from Production's. Its left menu: **App details**, **Products**, **Scopes**, and **Sandbox settings** (the last one is outside the cropped image; it's used in chapter 17). Changes are saved with the red **Apply changes** button at the top right (16.7).



The "AutoPost Uji" sandbox page: the AutoPost PT SKK app title with the Production and Sandbox (selected) tabs; on the left, the Sandbox list containing AutoPost Uji and the menu App details, Products, Scopes; on the right, the Delete Sandbox button, the text "You are editing AutoPost Uji, a Sandbox version of AutoPost PT SKK", and the start of the Credentials card.

16.2 Filling in the sandbox App details

Fill in the sandbox's **App details** the same way as production (14.4): icon, name, terms, privacy, the **Web** platform, and the **Web/Desktop URL**. The top bar says "This form has unsaved changes" until **Apply changes** is pressed.

Link to your app or website's official privacy policy

<https://app-autopost.solusikecerdasankomputasi.com/privasi>

Platforms *

☒ Web ☐ Desktop ☐ Android ☐ iOS

Configure for Web/Desktop

Web/Desktop URL *

Link to the official website for your app or service

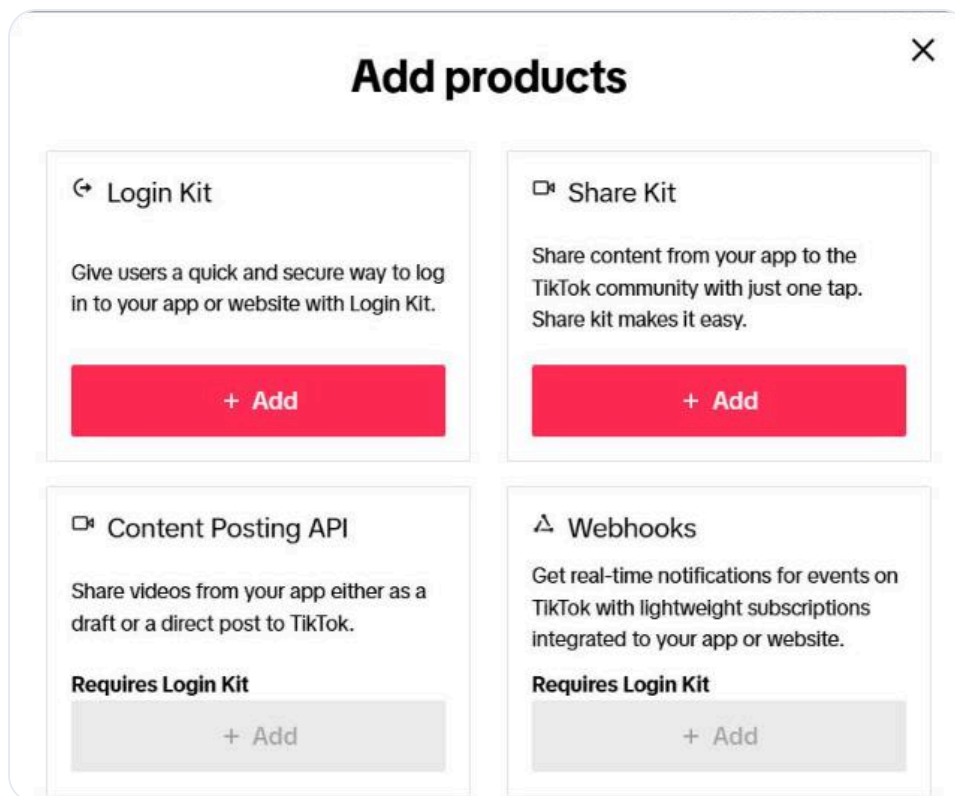
<https://autopost.solusikecerdasankomputasi.com>

Sandbox App details: Privacy Policy URL .../privasi, Platforms with Web ticked (Desktop, Android, iOS not ticked), and "Configure for Web/Desktop" with the Web/Desktop URL <https://autopost.solusikecerdasankomputasi.com>.

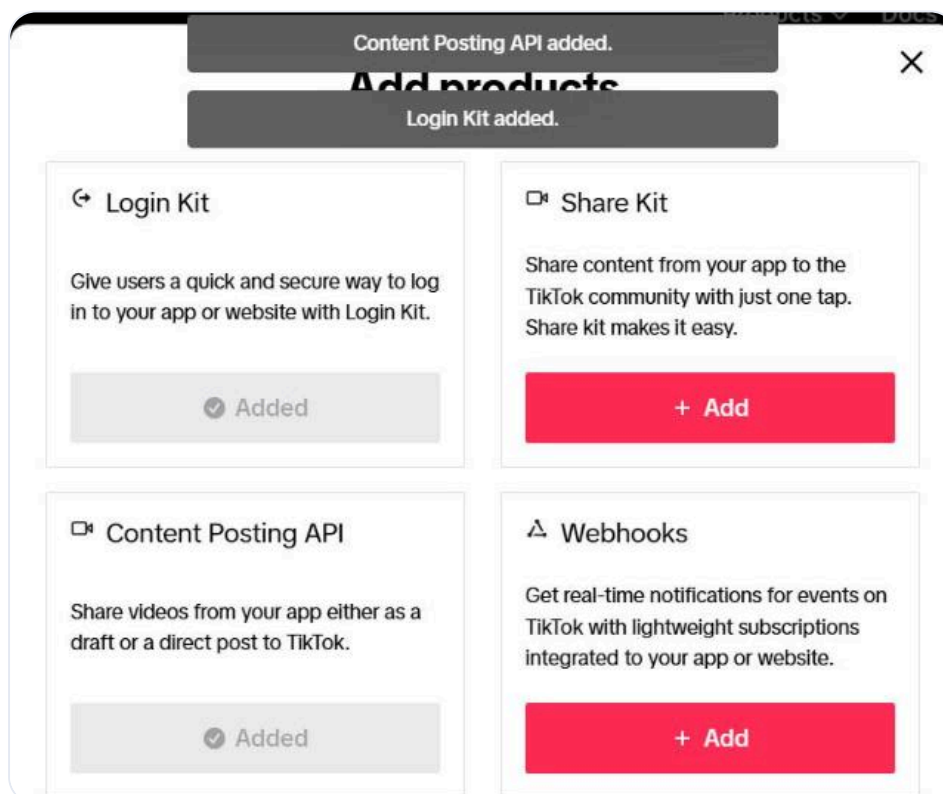
16.3 Adding Login Kit and Content Posting API

- 1 In the **Products** section, press **+ Add products**.
- 2 On the **Login Kit** card, press **+ Add**.
- 3 On the **Content Posting API** card ("Share videos from your app either as a draft or a direct post to TikTok."), press **+ Add**. This product requires Login Kit, so its button only becomes active after step 2.
- 4 Each product you add shows a notification ("Login Kit added.", "Content Posting API added.") and its card is marked **Added**. Press **Done** at the bottom of the window (outside the cropped image).

Other products (**Share Kit**, **Webhooks**, **Data Portability API**, and so on) do **not** need to be added.



The "Add products" window: the Login Kit and Share Kit cards with red "+ Add" buttons; the Content Posting API card ("Share videos from your app either as a draft or a direct post to TikTok.") and Webhooks reading "Requires Login Kit" with faded buttons.



The "Add products" window after adding: the notifications "Content Posting API added." and "Login Kit added."; the Login Kit and Content Posting API cards marked "Added", Share Kit and Webhooks still "+ Add".

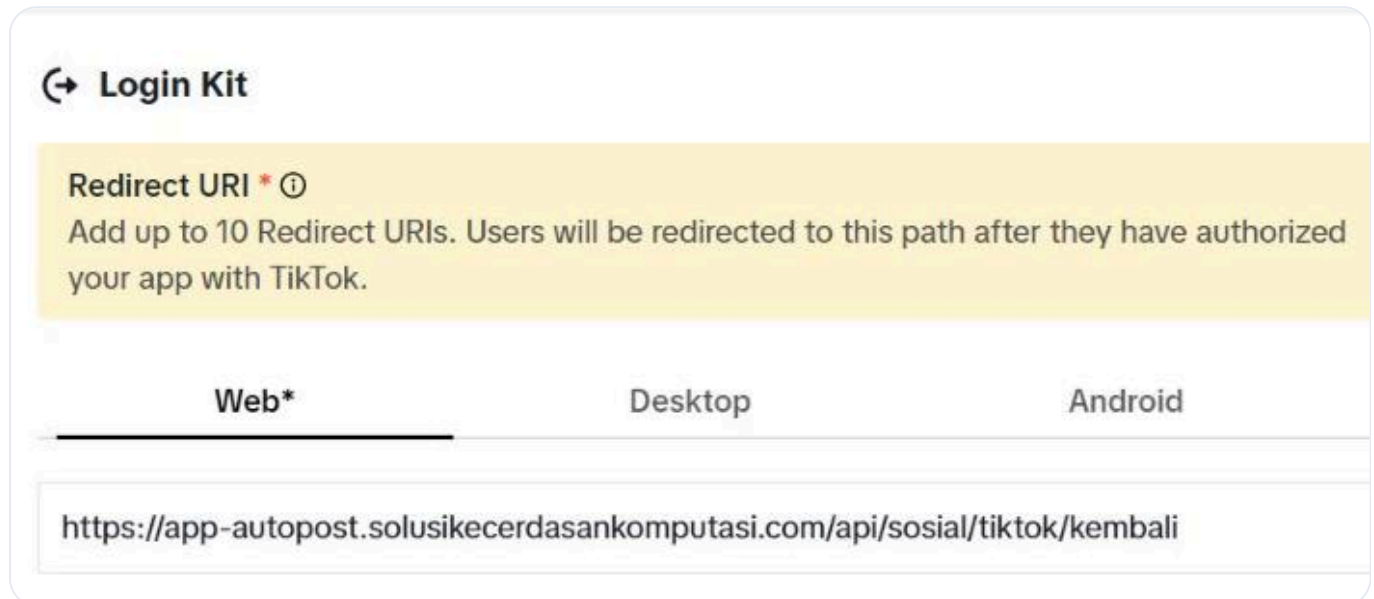
16.4 Filling in the Redirect URI

On the **Login Kit** card, in the **Redirect URI** section ("Add up to 10 Redirect URIs..."), **Web** tab, enter:

`https://app-autopost.solusikecerdasankomputasi.com/api/sosial/tiktok/kembali`

NOTE

It must match exactly, character for character. No trailing slash, no `?` or `#`, and starting with `https://`. AutoPost sends this address when asking for permission and when exchanging the code; even a small difference makes users see the message "The return address doesn't match the Redirect URI registered in AutoPost's TikTok app...".



The screenshot shows the 'Login Kit' configuration interface. At the top, there's a yellow box with the title 'Redirect URI * ⓘ' and the instruction 'Add up to 10 Redirect URIs. Users will be redirected to this path after they have authorized your app with TikTok.' Below this, there are three tabs: 'Web*', 'Desktop', and 'Android'. The 'Web*' tab is selected and underlined. Under the 'Web*' tab, there is a text input field containing the URL 'https://app-autopost.solusikecerdasankomputasi.com/api/sosial/tiktok/kembali'.

The sandbox Login Kit card: the yellow box "Redirect URI — Add up to 10 Redirect URIs. Users will be redirected to this path after they have authorized your app with TikTok.", the Web (selected), Desktop, and Android tabs, and the field containing `https://app-autopost.solusikecerdasankomputasi.com/api/sosial/tiktok/kembali`.

16.5 Turning on Direct Post and verifying the sandbox domain

On the **Content Posting API** card:

- 1 TikTok notes that **Upload to TikTok** (drafts the creator finishes) is enabled by default. AutoPost doesn't use it.
- 2 Turn on the **Direct Post** switch — "Directly post content to authorized users' profiles."
- 3 On the **Verify domains** row, press **Verify**. TikTok explains that content can be sent with `push_by_file` or `pull_by_url`, and that `pull_by_url` requires a verified domain. AutoPost uses `pull_by_url`: TikTok pulls the media from AutoPost's own address.
- 4 Verify the domain **`solusikecerdasankomputasi.com`** for the sandbox the same way as in chapter 15. The production verification does **not** automatically apply to the sandbox.

Direct Post

Directly post content to authorized users' profiles.



Verify domains

The video/content can be posted in two ways, `push_by_file` and `pull_by_url`. To enable `pull_by_url`, you have to verify your domains. Check out the [Media Transfer Guide](#) to learn more.

Verify

The sandbox Content Posting API card: the green switch "Direct Post — Directly post content to authorized users' profiles." turned on; the row "Verify domains — The video/content can be posted in two ways, `push_by_file` and `pull_by_url`. To enable `pull_by_url`, you have to verify your domains. Check out the Media Transfer Guide to learn more." with a Verify button.

By default, Upload to TikTok is enabled, allowing you to upload content to TikTok as a draft for creators to further edit and post.

Direct Post

Directly

Verify domains

The video

your dom

Your property has been verified

Domain `solusikecerdasankomputasi.com`

✓ Verified

ok

The "Your property has been verified" window in the sandbox: "Domain `solusikecerdasankomputasi.com` — Verified" and the Ok button; in the background, the Content Posting API card with the sentence "By default, Upload to TikTok is enabled..." and the Direct Post switch.

NOTE

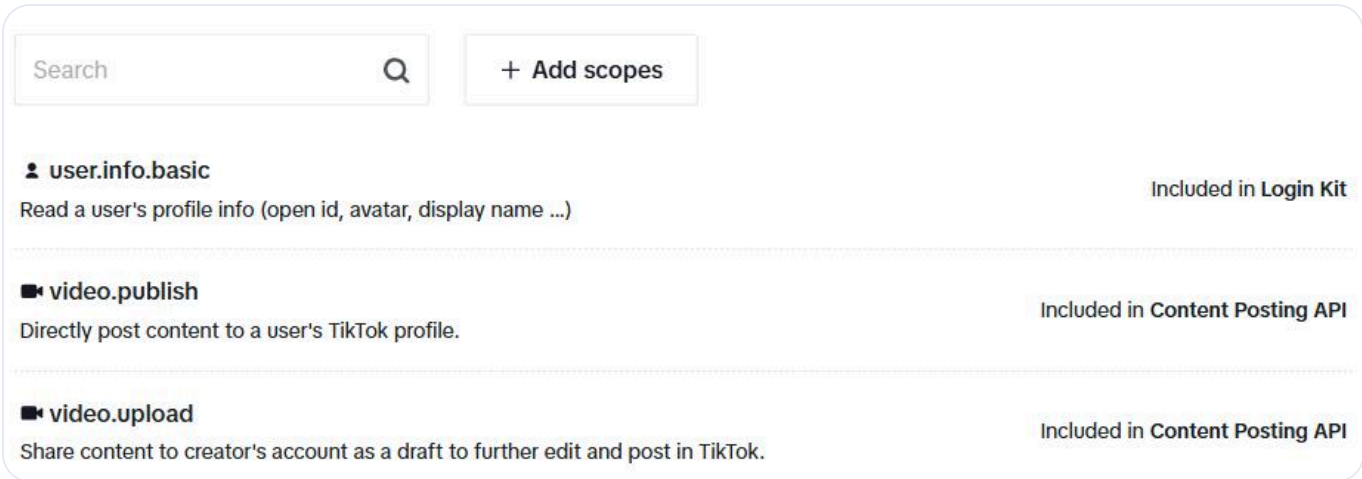
Without a verified domain, both photo and video posts from AutoPost fail, because AutoPost always uses `pull_by_url` (according to TikTok's documentation, photos can only be sent this way). Users would see the message "TikTok doesn't recognize AutoPost's media domain yet (domain verification in the TikTok dashboard isn't finished). This is for the AutoPost administrator ...".

16.6 Scopes

In the **Scopes** section, make sure these three rows are present:

Scope	TikTok's description	Comes from
<code>user.info.basic</code>	Read a user's profile info (open id, avatar, display name ...)	Login Kit (automatic)
<code>video.publish</code>	Directly post content to a user's TikTok profile.	Content Posting API
<code>video.upload</code>	Share content to creator's account as a draft to further edit and post in TikTok.	Content Posting API (added automatically in the sandbox)

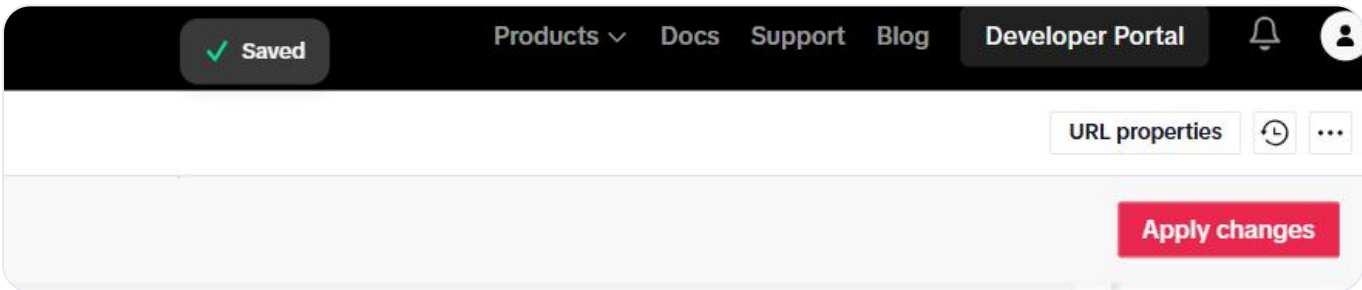
AutoPost **only requests** `user.info.basic` and `video.publish` when a user connects — that's why the permission page shows only two switches (4.3). `video.upload` shows up in the sandbox list by itself, but it's neither requested nor used.



The sandbox Scopes section: a Search field and the "+ Add scopes" button; three rows — user.info.basic ("Included in Login Kit"), video.publish and video.upload ("Included in Content Posting API") — each with its description.

16.7 Apply changes

Press **Apply changes**. A **Saved** notification appears at the top.

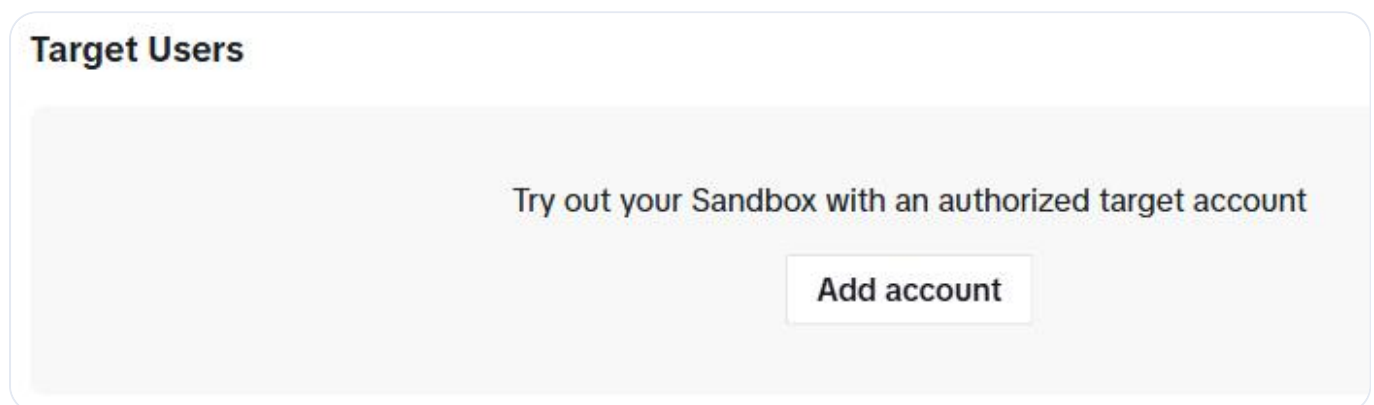


The top bar of the sandbox page after Apply changes: a "Saved" notification with a green check mark, the URL properties button, and the red Apply changes button.

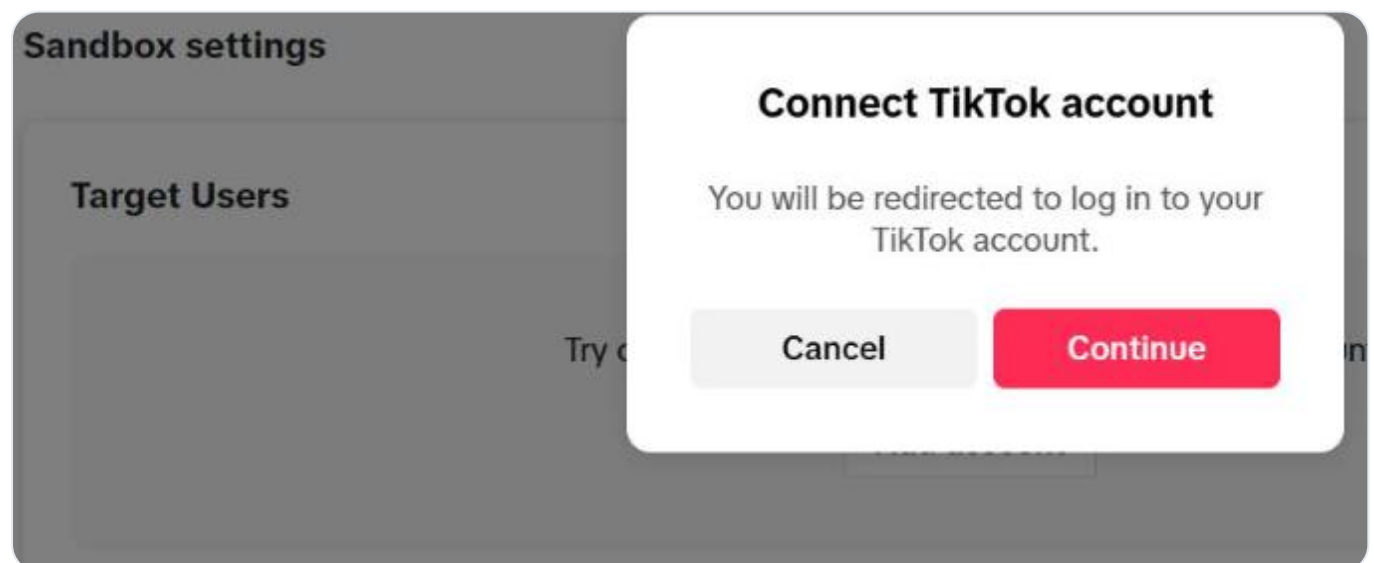
17. Administrator E — Adding target users

While in sandbox mode, only **target users** can connect the app. Every AutoPost user who wants to try TikTok now must be registered here (according to TikTok's documentation: at most 10 per sandbox, and a new account can take up to 1 hour before it takes effect).

- 1 In the sandbox's left menu, open **Sandbox settings** → **Target Users**: "Try out your Sandbox with an authorized target account".
- 2 Press **Add account**.
- 3 The **Connect TikTok account** window explains that you'll be redirected to sign in to a TikTok account. Press **Continue**, then sign in with the TikTok account being registered and approve (according to TikTok's documentation, this includes accepting the Developer Terms of Service; we didn't capture this screen).
- 4 The account appears in the list with its **TikTok username**, **Time added**, and a **Remove** button.



The still-empty "Target Users" section: the sentence "Try out your Sandbox with an authorized target account" and the "Add account" button.



The "Connect TikTok account" window: "You will be redirected to log in to your TikTok account." with the Cancel and Continue buttons.

Target Users

+ Add account

TikTok username

Time added

rina.kusuma

Sep 29, 2026 9:27 PM

⊗ Remove

Target Users after adding an account: the "+ Add account" button, the "TikTok username" column containing rina.kusuma, "Time added" Sep 29, 2026 9:27 PM, and the Remove button.

NOTE

Sign in with that user's own account. Adding a target user means signing in to that TikTok account. For an account that belongs to someone else, do it together with the account owner — never ask for their TikTok password.

18. Administrator F — Pasting the keys into Vercel

18.1 Copying the Client key and Client secret

The keys AutoPost uses **now** are the **sandbox's** (16.1), because the production app hasn't been approved yet.

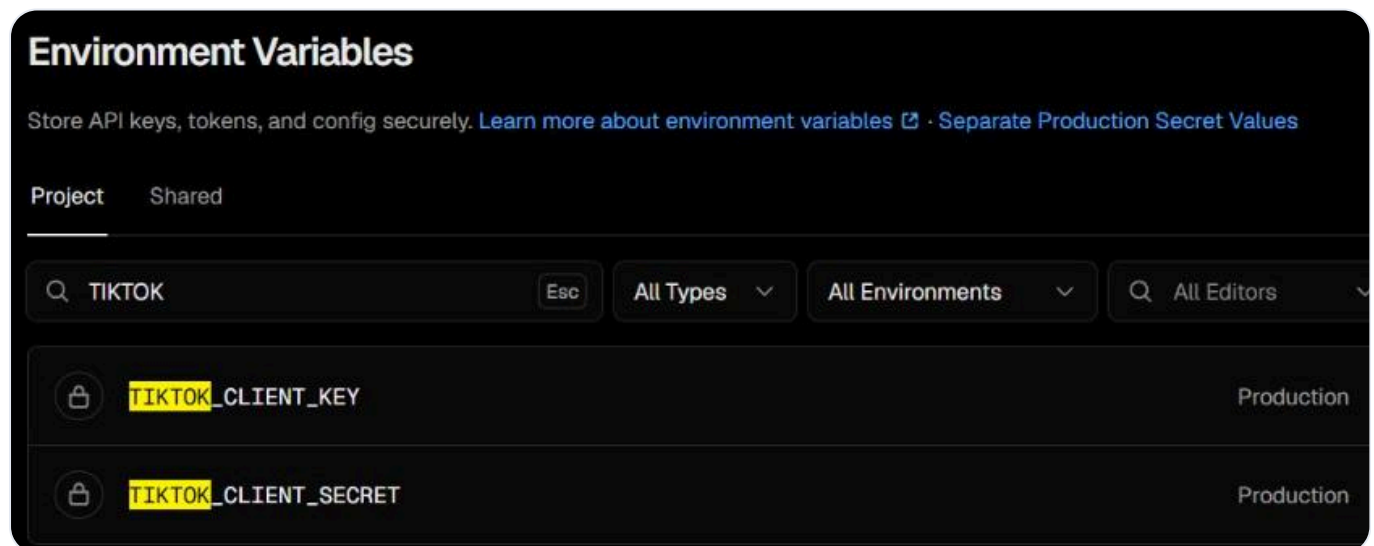
- 1 Open the **Sandbox** tab → **AutoPost Uji** → **App details** → **Credentials**.
- 2 Reveal and copy the **Client key**, then the **Client secret**.

18.2 Setting the env variables in Vercel (administrator only)

- 1 Open the Vercel project **autopost-web** → **Settings** → **Environment Variables** (the **Production** environment).
- 2 Fill in:

Setting (env)	Value
TIKTOK_CLIENT_KEY	The Client key. Required.
TIKTOK_CLIENT_SECRET	The Client secret. Required; mark it Sensitive .
APP_URL_PUBLIK	https://app-autopost.solusikecerdasankomputasi.com — already there. Just check it, with no trailing slash.

- 3 Press **Save**, then **redeploy** so the new settings are picked up.



The Environment Variables page in Vercel, filtered by "TIKTOK": two rows with padlock icons — TIKTOK_CLIENT_KEY and TIKTOK_CLIENT_SECRET — both for the Production environment, with no values visible.

NOTE

Paste it yourself and never share it. The Client secret must not be sent by chat, email, ticket, or screenshot — including to an AI assistant. AutoPost only reads it on the server and never displays it.

⚠ CAREFUL

Don't set `TIKTOK_API_BASE` or `TIKTOK_AUTH_URL` in production. Both are only for the mock server during local testing.

18.3 Checking the result

Open `/akun/tiktok` in AutoPost (while signed in):

- The **The TikTok connection isn't open yet** box is gone, and the **Connect TikTok** button is active.
- If the box is still there, open the **Note for the AutoPost administrator** fold. It lists the **names** of the env variables that are still empty (without their values).

Then test the user flow yourself (chapters 3–6) with a target-user account. On 29 September 2026 this test succeeded: the account connected, and the photo and video went live as private.

📌 NOTE

If you see "TikTok rejected AutoPost's app credentials on the server (`TIKTOK_CLIENT_KEY/SECRET`) ...", the pasted keys are wrong, or the production and sandbox keys got swapped. Copy both again from the same place, save, then redeploy. Users' accounts aren't marked as broken by this error.

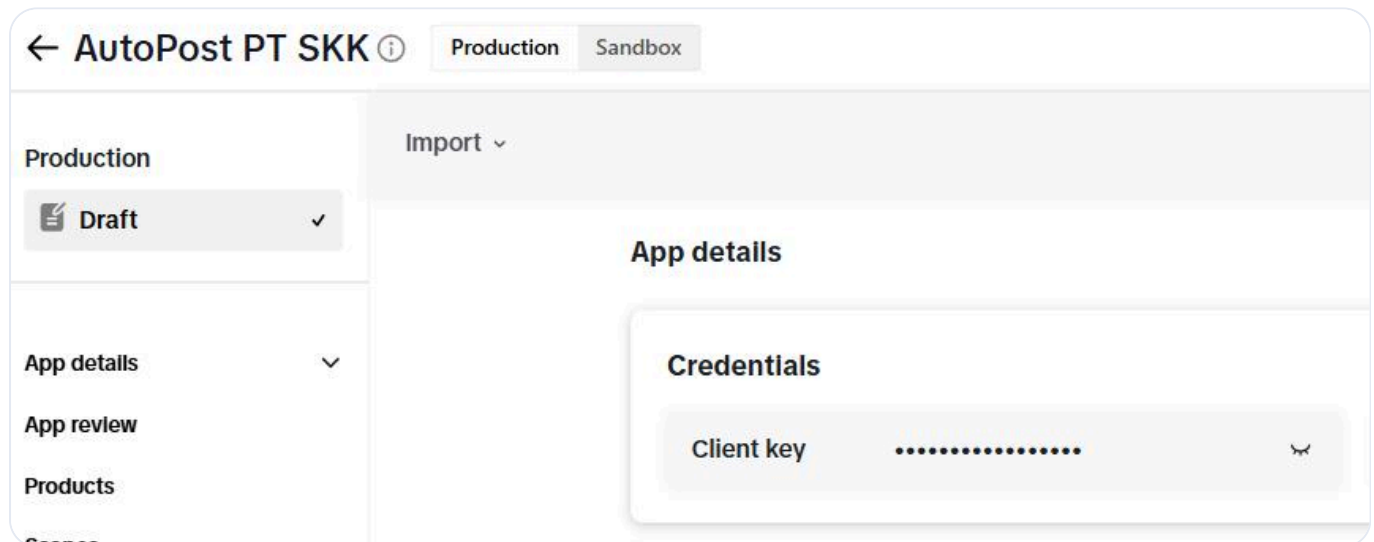
19. Administrator G — The road to audit

Up to chapter 18, AutoPost can be used by **target users** with **private** results. For every user to be able to post **publicly**, two more stages with TikTok remain. **Neither has been done yet.**

Stage	Result	Status
App review (production app)	The AutoPost PT SKK app becomes Live ; users no longer need to be registered as target users.	Not submitted yet
Direct Post audit	Posts can be public, accounts don't have to be Private, and the 5–users-per-day limit is replaced by a quota from TikTok.	Not submitted yet (after the app is Live)

19.1 Preparing the production app

- 1 On the **Production** tab, fill in **App details** (chapter 14) and verify the domain (chapter 15) — already done for the terms, privacy, and site URLs.
- 2 Add the same products and settings as the sandbox: Login Kit + Redirect URI, Content Posting API + **Direct Post** + domain verification, the scopes `user.info.basic` and `video.publish`. According to TikTok's documentation, the sandbox configuration can be imported into the production Draft with **Import**.
- 3 Upload the **App icon** on the Production tab — as of 29 September 2026 its box is still empty — and make sure **Category** and the other required fields are filled in.
- 4 Only request scopes that are shown in the demo video. AutoPost doesn't use `video.upload`.



The Production tab of the "AutoPost PT SKK" app: on the left, the Draft status and the menu App details, App review, Products; on the right, the Import button, the App details heading, and the start of the Credentials card (Client key hidden).

19.2 Recording the demo video (from the sandbox)

An app that has never been approved must use the **sandbox** for its demo. A suggested order (record with the AutoPost interface in English so the reviewers can follow every label):

- 1 Sign in to AutoPost at **app-autopost.solusikecerdasankomputasi.com**. According to TikTok's documentation, the domain in the video must match the app's Website URL — and AutoPost's Web/Desktop URL is **autopost.solusikecerdasankomputasi.com** (14.4), a different subdomain. Start the recording on that site and then sign in to the app, so both addresses are visible. We don't know yet whether reviewers accept this approach.
- 2 **Social accounts** → **TikTok** → **Connect TikTok** → TikTok's permission page shown in full (app name, two permissions) → **Continue**.
- 3 Back in AutoPost: the account is connected.
- 4 **New post**: upload a video → tick the TikTok account → the TikTok panel shows the **creator name**, **privacy with no default**, **comment/duet/stitch permissions** (unticked), **commercial content disclosure** (two options and the Only me restriction for branded content), **AI-generated content**, and the **preview**.
- 5 The **consent sentence** above the button → **Send now**.
- 6 The **Posts** page: the status goes from processing to **sent**.
- 7 The post appears on the TikTok profile.

Never show the Vercel pages, the Client secret, or tokens. Don't speed the video up.

19.3 Submitting the app review

- 1 On the **Production** tab, open **App review**. The first field asks how each product and scope works in AutoPost (at most **1,000 characters**): how AutoPost uses **Login Kit** and **Content Posting API**, and why it needs `user.info.basic` and `video.publish`.
- 2 Press **Upload** and upload at least one demo video showing the end-to-end flow.

App review

Required information for app submission

Please review the [App Review Guidelines](#) for more details.

Explain how each product and scope works within your app or website. If submitting a revision, include the changes in this version. *

0 / 1000

Upload at least one demo video that shows the complete end-to-end flow of the integration with TikTok. *

Upload

- Accepted formats: mp4, mov
- Maximum 5 files, up to 50MB each

The "App review" section on the Production tab: "Required information for app submission" with a link to the App Review Guidelines, the field explaining each product and scope (0/1000), the Upload button for the demo video, and the first two requirements: mp4 or mov format, at most 5 files of up to 50MB each.

Demo video requirement (from the App review page; the image shows only the first two)

What it means for AutoPost

mp4 or **mov** format, at most **5 files**, each up to **50 MB**

Record at 1080p, compress if needed.

An app that has never been approved must use the **sandbox**

Record with a target-user account on production AutoPost (sandbox keys).

Show the website where the features are used

app-autopost.solusikecerdasankomputasi.com, with the address bar visible.

Every selected product and scope must appear

Login Kit (permission) and Content Posting API (panel + sending). Remove unused products or scopes before submitting.

The interface and user interactions are clearly visible

Don't speed it up; add English captions.

3 Press **Submit for review**. The status changes from **Draft** to **In review**; the result is **Live** or **Not approved** (with the reason in the history).

According to TikTok's documentation, the app review takes **a few days to two weeks**. Submitting this form is an action on behalf of the company — the administrator presses **Submit for review** personally.

19.4 Submitting the Direct Post audit

Once the app is **Live**, the Direct Post audit is submitted separately from the developer portal. According to reports from other developers (unofficial), the form includes: a description of the product and the integration, the **estimated number of posts per day** (the basis for TikTok's daily user quota), the UX steps, the reason for each scope, and a demo video. TikTok doesn't give a timeline for the audit.

19.5 After the app is Live and the audit passes

- 1 Copy the **Client key** and **Client secret** from the **Production** tab, paste them into Vercel replacing the sandbox keys (18.2), then redeploy.
- 2 Ask users who connected during the sandbox period to reconnect (8.2) — tokens from the sandbox app most likely don't work with the production app (we haven't tried this).
- 3 Test it yourself: send a post with the **Everyone** privacy from a public account, then open the profile from an incognito window.
- 4 Update the "awaiting audit" status text in the app (TikTok page, TikTok panel, landing page) and this guide.

20. Administrator checklist

- ☐ TikTok developer account created with a company email address, email verified. *(Done, Sep 29, 2026.)*
- ☐ Organization **PT Solusi Kecerdasan Komputasi** created (the name can't be changed). *(Done, Sep 29, 2026.)*
- ☐ App **AutoPost PT SKK** (type Other) created; terms, privacy, Web platform, and site filled in. *(Done, Sep 29, 2026. The icon has only been uploaded in the sandbox; not yet on the Production tab — 19.1.)*
- ☐ Domain **solusikecerdasankomputasi.com** verified via TXT on Cloudflare — production. *(Done, Sep 29, 2026.)*
- ☐ Sandbox **AutoPost Uji**: Login Kit + Redirect URI `.../api/sosial/tiktok/kembali`, Content Posting API + **Direct Post**, domain verified, scopes `user.info.basic` + `video.publish`, **Apply changes**. *(Done, Sep 29, 2026.)*
- ☐ A target user added for every test account. *(One account, Sep 29, 2026.)*
- ☐ `TIKTOK_CLIENT_KEY` and `TIKTOK_CLIENT_SECRET` (Sensitive) set personally in Vercel; `APP_URL_PUBLIK` checked; redeployed. *(Done, sandbox keys.)*
- ☐ `/akun/tiktok`: the **The TikTok connection isn't open yet** box is gone; the user flow tested until a post went live as private. *(Done, Sep 29, 2026.)*
- ☐ Production app completed (products, redirect, Direct Post, domain, scopes).
- ☐ Demo video recorded from the sandbox; **Submit for review** submitted.
- ☐ App **Live**; Direct Post audit submitted.
- ☐ Production keys in Vercel, redeployed, users reconnected, public posting proven.
- ☐ Status text in the app, landing page, and this guide updated.

Need help? Open the **Help** menu in AutoPost, or the **New here? How to use this page** box on the TikTok page.